# Exhibit E

	Page 1	Page 3
1 2	IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF MISSOURI CENTRAL DIVISION	UNITED STATES DISTRICT COURT FOR THE     WESTERN DISTRICT OF MISSOURI     CENTRAL DIVISION
3 4	SHONDEL CHURCH, et al, )	3 4 SHONDEL CHURCH, et al,
5	) Plaintiffs, ) )	5 Plaintiffs, )
6	vs. ) Case No. 17-04057-CV-C-NKL	6 vs. ) Case No. 17-04057-CV-C-NKL
7	STATE OF MISSOURI, et al, )	7 STATE OF MISSOURI, et al,
8	Defendants. ) )	8 Defendants. )
9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25	) ) ) VIDEOTAPED DEPOSITION OF MATTHEW CROWELL TAKEN ON BEHALF OF THE PLAINTIFFS DECEMBER 20, 2017	9 ) 10 ) 11 12 VIDEOTAPED DEPOSITION OF MATTHEW CROWELL, 13 produced, sworn, and examined on December 20, 2017, between 14 the hours of 1:30 o'clock in the afternoon and 6:00 o'clock 15 in the afternoon of that day, at Alaris Litigation 16 Services, 2422 East Madrid Street, Springfield, Missouri 17 65084, before Jenna Petree, in a certain cause now pending 18 UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF 19 MISSOURI CENTRAL DIVISION, wherein SHONDEL CHURCH, et al 20 are the Plaintiffs, and STATE OF MISSOURI, et al are the 21 Defendants. 22 23 24 25
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 1 22 3 24 25	N D E X	Page 4  1

1 (Pages 1 to 4)

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1	THE VIDEOGRAPHER: We are on the record.	Wait for me to finish the question before you begin your
2	Today's date is December 20, 2017 and the time is 1:36 p.m.	2 answer. It's more difficult for the court reporter to
3	This is the video recorded deposition of Matthew Crowell in	3 transcribe if we are talking over each other. Your counsel
4	the matter of Shondel Church, et al versus State of	4 or counsel for the State defendants may have objections to
5	Missouri, et al, Case No. 17-04057-CV-C-NKL in the U.S.	5 some of my questions. Unless your counsel instructs you
6	District Court for the Western District of Missouri,	6 not to answer my question, you should answer even if there
7	Central Division.	7 is an objection lodged. If you don't understand one of my
8		8 questions, just tell me and I will rephrase the question
9	This deposition is being held at Alaris	
10	Litigation Services, 2422 East Madrid street, Springfield, Missouri 65804. The reporter's name, Jenna Petree. My	and hopefully make it clear. We can take breaks whenever  you like. So if you need a break, restroom, or just to
11		11 catch your breath; just let me know. The only rule is you
12	name is Bethany Scutti. I'm the legal videographer. We	
13	are with Alaris Litigation Services.	
14	Would the attorney present please introduce themselves.	
15	MR. SHAHABIAN: Matt Shahabian for the	14 pending and then we can take a break. Sound good?  15 A Sounds great.
16		
17	plaintiffs.	16 Q So what did you do prepare for this deposition
	MS. PRASAD: Anjali Prasad for the plaintiffs.	17 today?
18	MR. RAMSEY: Steven Alan Ramsey for the State	18 A I met with Jackie Shipma, my general counsel,
19 20	of Missouri and Governor Greitens.	and we discussed kind of what to expect.      Q Did you review any documents?
21	MS. SHIPMA: Jacqueline Shipma for the MSDP	20 <b>Q Did you review any documents?</b> 21 A I don't believe we did. I don't recall
22	defendants.	
	THE VIDEOGRAPHER: Will the court reporter	
23	please swear in the witness.	,
24	IT IS HEREBY STIPULATED AND AGREED, by and	properties and approximate
25	between counsel for the Plaintiffs and counsel for the	25 A No.
	Page 6	Page 8
1	Page 6  Defendants, that the deposition of MATTHEW CROWELL may be	Page 8 $^{1}$ Q Did you talk to anybody besides Ms. Shipma in
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2 (Pages 5 to 8)

	Page 9	Page 11
1	A Yes.	1 Q Roughly how much of your time is spent on
2	Q How long were you the deputy district	2 administrative tasks?
3	defender?	3 A It varies. Recently, maybe 10 percent because
4	A Two years.	4 of ongoing caseload issues. Probably prior to the
5	Q Could you describe your employment experience	5 Hinkebein decision, I was probably closer to 30 to
6	aside from being defender and deputy district defender?	6 40 percent maybe.
7	A I was assistant public defender prior to that	7 Q And what kind of tasks would you put into the
8	for approximately five years. Do you want me to go beyond	8 administrative task bucket?
9	that?	9 A Hiring, firing, making sure that people are
10	Q Let's keep going.	doing their time sheets, that they are coming to work. I
11	A Okay. Prior to that I was a law student. In	would probably throw in that bucket the training and time
12	law school and in college I worked at Sonic Drive-In both	spent with the younger attorneys, newer attorneys, and
13	in Harrisonville, Missouri and in Kirksville, Missouri	13 getting them up to speed.
14	where I attended school. That position I was an assistant	14 Q How much of your time would you say you spend
15	manager of the restaurant.	on the supervisory portion of your docket, so-to-speak?
16	Q When did you graduate law school?	16 A So out of that 10 percent?
17	A 2008.	17 Q So would you put your supervisory
18	Q Did you have any legal internships during law	responsibilities in the administrative component? Or would
19	school?	19 you I think one way to go back and this may be my fault
20	A I did. I worked as an intern for	for being unclear, but I had split it into three buckets;
21	Harrisonville Missouri's public defender office. I don't	administrative, supervisory, and your caseload. Would you
22	remember the area. I also I guess I also did an	say it's more accurate to put supervisory in the
23	internship with Christopher Bird that was paid, so.	23 administrative bucket?
24	Q What is Christopher Bird?	24 A Yeah, I guess I have trouble distinguishing
25	A He was a solo practitioner in the Kansas City	25 between the two.
	Page 10	Page 12
1	area. He did mainly civil law, civil litigation. He was	1 Q That's fine.
2	briefly with the law firm of Hazelton and Laner when I went	2 A Administrative in my mind is what
3	to work for him, but I had no affiliation with them.	3 administrative tasks do I have to do like my own time
4	<ul> <li>Q So moving back to your employment at MSPD;</li> </ul>	4 sheets, my own expense report and following-up on e-mails
5	what is your responsibilities what are your	5 and that sort of thing. Supervisory is when I'm monitoring
6	responsibilities as the district defender?	6 the attorneys and staff doing those things. And so that's
7	A My responsibilities as the district defender	7 how I distinguish between the two. I would spend probably
8	are to manage the attorneys in the office and the support	8
9	staff to ensure that clients that we represent receive the	9 Q So let me ask it this way: What percentage of
10	best representation possible based upon the MSPD guidelines	your time would you say is spent doing both administrative
11	and also to represent clients.	11 and supervisory tasks?
12	Q What are the MSPD guidelines?	12 A Currently probably 10 to 15 percent. But,
13	A They are the I guess they're not really	again, if I include training in that and supervising new
14	well, they are rules by which we represent our clients.	14 attorneys, it's much higher. It's probably 50 to 60, maybe
15	They are somewhat aspirational in the sense that, you know,	even 70 percent of my time spent helping new attorneys.
16	I think they anticipate adequate resources, but they are	16 Q So you would say helping new attorneys
17	quite voluminous, so I don't know specifically what you're	including training, could be anywhere from 40 to 50 percent
18	asking. I don't know	18 of your time?
19 20	Q Just generally.	19 A Or much more than that depending on the day.
21	A Generally speak, they are the guidelines that dictate how we are to represent our clients.	20 Q How many attorneys are in your office? 21 A Including me, 14.
22		
23	Q And so is it fair to say that you have administrative tasks, supervisory tasks, and your own	22 Q And how many non-attorney employees do you 23 have?
24	caseload as the district defender?	24 A Six-and-a-half.
25	A That's correct.	25 Q What are their responsibilities?
	71 111010 0011000	20 a What are then responsionates:

3 (Pages 9 to 12)

#### Page 13 Page 15 1 A The non-attorneys? 1 Q Would you say you, as the district defender, 2 Yes. 2 you have a lot of discretion in the day-to-day management 3 A I have two investigators. Their job is to 3 of your office? 4 assist the attorneys in investigating the case and A No 4 5 collecting evidence and interviewing witnesses, subpoena 5 Q Why not? 6 witnesses. I have two legal assistants. Their job is 6 A Well, I don't have any control over the 7 to -- similar to investigators. They do a lot of the same 7 resources. That really controls how you manage your 8 sort of things, but also they assist in filing motions, office. So the resources that are given to me, I have to 9 preparing motions; kind of the more administrative tasks 9 distribute between six counties. I can't really control, 10 that an attorney might be responsible for. They also are 10 you know, much about what how those resources are spent 11 responsible for assisting in jail visits and in court. And 11 because they are so limited. at court they would do things like do intakes for potential 12 12 Q And so you're not responsible for setting the 13 new clients, meet with the defendants and their families. 13 budget for your office? 14 Then I have two-and-a-half clerical positions. Their jobs 14 A My office has a budget. It is not set by me. 15 are primarily to answer the phone, maintaining the office 15 It is set by our main office in Columbia. I do have some 16 supplies, ordering; that sort of thing. 16 control over some items in that budget. So I could refuse 17 Q What would you say the average experience 17 to order certain types of pens. I could deny what we call 18 level of the attorneys in your office is? 18 a local E-request. So if somebody wanted to spend less 19 A Maybe a year. I have one attorney in my than \$500.00 on something, I could say you're not going to 19 20 office with 15 years experience. I'm the next highest; I 20 do that. But realistically I don't have much control over 2.1 have nine years under me. The next highest is an attorney 21 it because those are things that we need and we have to do. 22 and I think he has six years and then it drops off from 22 Q How big is the current caseload in your area? 23 there. 23 A Right now I would say roughly our office is 24 Q And by drops off from there, would you say 24 handling about a 1,000 cases. 25 more or less than two years? 25 Q And on average how many cases does each Page 14 Page 16 1 A I have one attorney that has I believe three 1 attorney in your office carry? 2 2 years of experience and another attorney with four or five A Typically somewhere between 100 and 150. 3 years experience, but I think a year of that was prior to 3 Right now it's a little bit lower, again, because we have 4 being criminal defense. Then almost every other attorney 4 been waitlisting and I have taken on more cases because of 5 5 the appointments. after that is less than two. In fact every other attorney 6 after that is less than two. 6 Q How many cases are on your docket currently? Q How many attorneys in your office have one 7 A On my personal? 8 8 year of experience or less? Q Yes. A Last I checked it was 133. 9 A You put me on the spot. 9 1.0 10 Q Roughly, I won't hold you to it. Q And that's a case docket you carry in addition 11 A I would saw eight or nine attorneys. 11 to your administrative and supervisory responsibilities? 12 12 Q How do you assign cases that come into your A That's correct. 13 13 office to those attornevs? Q Are there any local policies, formal or 14 A To the new attorneys? 14 informal, that you have set as district defender that, you 15 Q To any of the attorneys in the office. 15 know, are not imposed by the central office? 16 16 A The cases are primarily assigned by county. A I have decided to waitlist cases or clients; 17 So the attorneys are assigned to a particular county and 17 that was not imposed. I'm sure there are other minor 18 the cases that come into that county would go to those 18 policies, but that's a big one. I mean, that's just me 19 attorneys. That's traditionally what we have done. More 19 deciding to -- not refuse clients, but delay us entering 20 recently, because of my concern over attorney's caseloads, 20 21 I have been -- the cases have been coming in. When the 21 Q I certainly want to talk about that, but I may 2.2 judge orders us into the case, I have been entering those 2.2 just -- I'm not ignoring you. We'll push it off until a 23 23 cases. And then through discussions with attorneys and little later in the deposition. You said there are about 24 24 reviewing their caseload and that sort of thing, I would 1,000 cases in your office right now. Would you say that

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that is typical, above average, below average in your

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then assign cases to the attorneys based on their workload.

#### Page 17 Page 19 1 experience as director -- district defender and deputy 1 consequences. A lot of times they will say things about 2 district defender? 2 their innocence or guilt that probably they shouldn't be 3 A I would say it's slightly below average. 3 saying in open court. If they had an attorney, the 4 4 attorney could at least advise them to remain silent. I Q What would the average be around? 5 A In a year's time we typically handle like I 5 don't think the courts do a very good -- the courts try to 6 think last fiscal year we handled 3,700 cases. I think by 6 keep them quiet, but it's just not the same as having an 7 7 attorney there, so. this point last year, we were a couple hundred cases ahead 8 Q Could defendants waive constitutional rights 8 of where we are. It's lower because of the waitlist. So I 9 during any of these hearings? 9 think right now we have -- and I know you said you wanted 10 A Yes, they do. They often, I think, waive 10 to get into this later. 11 their right to an attorney. They waive their right to 11 Q Please answer completely. 12 remain silent. I just had one that came to mind. Often 12 A -- to show you where we are at, the reason I 1.3 think we are about 200 behind last year is because the 13 times -- I don't know if it's necessarily a constitutional 14 right -- but they with inadvertently waive their right to 14 numbers last year show we were about 200 ahead. But also 1.5 change of venue or change of judge because of the time 15 there are roughly 200 people on our waitlist. 16 beginning, you know, when they go to arraignment, that 16 Q So when you say a 1,000 cases -- and I may 17 starts their window of opportunity to change judge or 17 have misunderstood -- when you say a 1,000 cases, you're 18 change venue. If they don't have an attorney at that 18 not counting cases on the waitlist? 19 stage, obviously they may not have one ten days down the 19 A Right. If we were to open those cases today, 20 road, so they will waive that right as well. 20 we would be roughly 1,200. 2.1 Q And that may be an inadvertent waiver, but it 21 Q Okay. Could you describe generally after an 22 happens as a result of the criminal process continuing 22 indigent defendant is arrested, at what point in the 23 without counsel? 23 criminal process is your office contacted to represent 2.4 A It's inadvertent. I think some judges 2.4 25 purposely avoid having counsel in cases to facilitate that. 25 A It depends on the individual defendant. So if Page 18 Page 20 1 1 they were arrested and they are sitting in jail, all the Q What makes you say that? 2 jails in my area provide applications to them. All they 2 A In some of our counties, judges -- we would 3 have to do is fill out the application and it gets faxed or 3 change judge routinely off of a particular judge because of 4 we pick it up. So the delay in receiving applications in 4 the way they treat our clients, their dispositions, their 5 5 that sense, if they were to file it the minute they got bonds; that sort of thing. So it was always in our 6 into the jail would probably be, we would receive it within 6 client's interest to change judge. Well, judges would get 7 a day or two, typically. If they are not in custody, if 7 annoyed with that, or at least in my belief they would get 8 8 they are released on a summons, we probably wouldn't get an annoyed. So they would stop appointing counsel or having application from them for quite some time. 9 9 us be present at court dates so that way they could go 1.0 Q Are there any stages in the criminal process 10 ahead and arraign the individual and then they would set a 11 11 that occur in courts in your area prior to you entering -court date beyond the ten-day window. So I can't say that, 12 12 your office entering an appearance? yes, they were being vindictive or something, but it 13 13 A There would be counsel status hearing, bond certainly appeared based on their actions and what they 14 appearance hearings. In some courts, arraignments. 14 were doing, they were trying to circumvent our ability to 15 Q So in some courts in your area, arraignments 15 change judge or venue. 16 16 can occur for indigent defendants who have not yet been Q And in a case like that where the defendant is 17 appointed counsel? 17 arraigned without counsel, at what point after that would 18 A Yes, happens all the time. 18 your office come into the case? 19 Q Are you aware of any negative consequences 19 A Well, again, if they are in jail, you know,

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it's really kind of up to the client to take -- or the

defendant to take action to get us an application. At some

point, the courts become a little more active. After they

have been sitting for about a month, they will often bring

them an application and have them fill it out. If they

them up to the courtroom while we are there so we will give

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that can happen to clients in that situation -- or not to

A Certainly. I think a lot of indigent clients

in that situation sometimes they pled guilty without the

consequences. In some courts that can have very serious

clients, to indigent defendants in that situation?

advice of counsel and they don't understand the

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#### Page 21

aren't in custody, then usually it will be the courtroom center where they will come to their next court date, we will be present. The judge will ask them have they applied for the public defender. Most of the time that will be a negative and so they will say go see the public defender. They are right over there and they will give you an application. So that decision is made in court.

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Q When you are appointed to represent clients prior to an arraignment taking place, what steps would attorneys — would you or attorneys in your office take to prepare for arraignments or other preliminary hearings?

A Generally speaking the main thing you would do is meet with the client. In almost all of our counties we are not getting discovery prior to arraignment in circuit court. So this would be an associate court when we normally get in a case. So the main thing you would do is meet with the client, beyond that not much else I think happens.

Q What sort of information would you try to ask a client in order to be able to effectively advocate for them?

A Well, we have a whole intake sheet that we encourage the attorneys to use that covers pretty much all the basis that we believe are important. So it guess through their education, their physical mental health

#### Page 23

spend every three weeks just meeting with clients. And I have to spend most of my time in court. A large time in the office doing day-to-day office duties. I spend a great deal of time on the road. So obviously, you know, when you're prioritizing, you're cutting corners.

# Q Why is it important to your ability to effectively represent clients to have adequate time to communicate with them?

A Well, if the goal is client-centered representation and if your goal is to try to get your client what they want, all right, it's difficult to know what they want or they don't even know what they want initially. They may say I want probation or I may want this, but they don't understand the criminal process. You have to explain that to them. They don't understand how the case progresses. They don't understand what evidence may be relevant, what evidence we need to obtain, what witnesses we can call. There is a whole host of things that you get from meeting with a client. Probably one of the most important things you get from meeting with the clients on a more than irregular basis is you get their trust. You don't get anywhere in a case without a client's trust because if they don't trust you they are not going to open up to you about, you know, the evidence in a case, what they really want. Often times, it's very adversarial

#### Page 22

- problems, kind of their story of the case. You know, are they a citizen. Are there any immigration issues we need to be aware of. Is there any evidence that exists or witnesses that exists that we need to get a hold of, you know, as soon as possible so the information doesn't become stale or the witness disappears; that sort of thing. It has a whole host of things. I encourage the attorneys to use it because like me here today, I may not remember everything single thing that I need to cover.
- Q In your opinion, do you have the time and resources to communicate with your clients in the manner that each case requires?

A No.

#### Q Why do you say that?

A Because I have way too many clients to communicate in an effective manner. Most of my communication with my clients occurs on the day of court. It occurs in a back hallway of a courtroom or, you know, in the back of the courtroom in a less than ideal attorney-client confident -- confidential setting. We try to maintain confidentiality as best as possible. I'm not saying I don't do jail visits and I'm not saying I don't meet with clients in my office, but when you have 130 clients continuously and growing, it's just not possible. If I were to spend one hour with every client, I would

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- proceeding with the client because the client think you work for the State or you don't care about them and, you know, I don't blame them because it's reflected in the amount of time we spend with them. So there is a whole host of things that go with, you know, meeting with the client and spending time with them. Especially more than, you know, the 10 or 15 minutes or so that we spend with a client. Probably the bulk of the time you spend with the client is when you're talking about a plea deal.
  - Q And when you're talking to client about a plea deal, does that typically take place in the courthouse or at a jail visit?

A I try to do that at a jail visit because it generally requires more than, you know, ten minutes and you want to give them time to think about it before they actually have to do it. That being said, there is the initial conversation at the jail. They are brought to court, you know, the next day or a week later; whenever it may be. At that point, that's when, you know, there may have been some renegotiations or second thoughts and I think you want to have a conversation the day of as well. But that, again, ideally that would be in a confidential setting where you have more time, but it's typically in the back of a courtroom.

Q When you do a jail visit are those done in

6 (Pages 21 to 24)

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#### confidential settings?

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2 A It varies based upon the jail. In our most 3 populated jail in Phelps County, they have two rooms. One 4 room is a bond -- we call it the bond room. It used to be 5 just a wall with a glass window. Because they didn't like 6 the attorneys using the actual attorney room, they decided 7 to build this sheetrock wall around the bond window and to 8 provide us some sort of privacy. The problem is, is not 9 insulated and it's not or soundproof. So if you're talking 10 to your client, anything you say if you talk at a normal 11 voice, like I think I am now, it can be heard in the 12 waiting area. So that's a big problem in Phelps County. In Texas County, we have a confidential room. In Pulaski 13 14 County we -- -- they have a phone that you pick up and there is a glass wall. When you pick up the phone it tells 15 16 you this is being recorded. They tell us it's not, but, 17 you know, it's hard. Again, when we are talking about a 18 client trusting us and wanting to open up to us and that's 19 the first thing they hear, it really impedes, I think, that 20 safety that they feel that they would have if they could 2.1 actually have some sort of contact visit. Prior to that, 22 it was a broom closet that we met in but apparently 23 somebody hid a shive in that room so they wouldn't let us 24 use that anymore. They said it was for our safety. In 25 Dent County, there is no real confidential area. They put

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- Q But if you had more time, do you think you would be able to ask more?
- A I would make it a much bigger issue if I had more time, so yes.
- Q So far we have been talking primarily about your caseload. In your opinion, do you think the attorneys in your office have sufficient time and resources to communicate effectively with their clients?

A It's gotten better in the last couple of months since I started waitlisting. The average attorney caseload I think I said was 100 to 150. We are probably down to more like 75 now. So it's gotten better. Again, with my attorney experience, they really need I think somebody with them more often than not until they get more experienced to meet with those clients and they don't have somebody with them. There is not the time for that. So I still think their caseload is too high and they are not able to meet with their clients as much as possible, but it's getting better.

Q Prior to initiating the waiting list, do you think they had adequate time and resources to communicate effectively with their clients?

- A No.
  - Q Why not?
  - A Because, again, they had way too many clients.

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you down in the jail. You know, again, if you talk at a whisper maybe. Crawford County, you have a confidential area and in Maries County there is a confidential area. So about 50/50 there is confidence.

Q If you had more time to communicate with your clients, do you think you would be able to secure a confidential locations for them to talk to you?

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#### Q Why do you think that?

A Because in most counties if you have the time and you arrange it, you can get a conference room or you can get some sort of other arrangement worked out where you can actually meet with a client in a confidential setting. So in Phelps County, I have no problem if I request to have a conference room. And I say I have no problem because I don't ask very often. I suspect if I ask very frequently that that would end very quickly because they have to station a guard outside the door. That's a similar thing in Pulaski County. If we ask, they will bring our clients up to a conference room and they will station a bailiff outside the door so that we can have a confidential meeting. Again, there are just ways that we can -- through motion practice, through simple request, we can get those things. But we don't ask very often so that's why I think we can get them when we ask.

There -- like I said, even if you were to spend an hour

2 with every client it becomes impossible. To meet a client

3 at almost any of our jails, you're waiting. You go to the

4 jail and you wait to meet with the client. So one client,

5 even if you only have a quick thing to say to them, it's 6 probably going to take about an hour for one client. So

7 you might be able to see eight clients in a day, you know.

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So it's not really -- you just can't do it with that many 9

> Q On average, how often would you say you are able to meet with your clients, with each client?

A Well, would you include court appearances?

Q Let's leave out court appearances. Let me ask you this first: Would a court appearance be considered a qualifying contact as that term is used in the MSPD?

A No

Q On average how often would you say you're able to have a qualifying contact with one of your clients?

A I'm probably being generous if I said 25 percent of the time.

Q In what percentage of your cases do you conduct what you believe to be an adequate pretrial investigation?

A Less than 25 percent.

Q What would constitute an adequate pretrial

7 (Pages 25 to 28)

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#### investigation in your opinion?

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A It depends on the case, but obviously meeting with the client, investigating their leads; in many cases depositions. In every case a scene view and an evidence view. Consulting with experts in appropriate cases, potentially hiring experts for toxicology and things like that in the proper case. Interviewing favorable witnesses and reaching out to favorable witnesses. Gathering evidence that might exist, like surveillance or that sort of thing. So it really kind of depends on the case, but, you know, all of those things should be evaluated in every case.

# Q Why aren't you able to do that in 100 of percent of your cases?

- A There is not enough hours in the day.
- Q In your opinion, are the attorneys separate from your caseload are the attorneys in your office able to do the kinds of pretrial investigation that you think cases typically require?
  - A No.
- Q Why not?
- 22 A They don't have enough time.
  - Q Without getting into specifics or I certainly don't want you to waive attorney-client privilege, can you think of a time where your representation of a case was

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this witness would have been deposed, you're not sure if even had you known that you would have had the time to do a deposition?

A I certainly would have tried, but I don't -everything you do is sacrificing time for another client.
So would I have fit it in somehow, possibly, but that would
be sacrificing time spent on another case.

Q How frequently do you request discovery from the state in your cases?

A Every case.

Q How frequently do you file discovery related motions?

A Rarely.

Q In your opinion, do you have the time and resources to obtain and review discovery in the manner each case requires?

trial without obtaining discovery. Now, whether that's complete is another question, but I always obtain discovery. I always file a discovery request. I always obtain at least some basic discovery. If I believe there is something missing I will always do an informal request and that's why I don't file a whole lot of motions, but I have a decent amount of experience. I would guess, you know, based on how the questions are going -- and sorry if

A I can say that I do not plead clients or go to

#### Page 30

### hampered by a lack of time to investigate a case?

A Yes.

### Q Can you speak vaguely about such a circumstance?

A Sure. So we just had a trial yesterday. One of the witnesses that was called was a key witness for the State. I inherited this case from an attorney who left, who inherited it from an attorney who left, who inherited it from an attorney who left, who inherited from the original attorney. Depositions had been done of two of the witnesses, none of the others. It became only apparent to me during the trial that probably this witness should have been deposed. But that's -- would I have deposed him if I had the adequate time, I think I would have but I couldn't even make that analysis because of the time constraints. And so I think this client's case maybe was impacted by the lack of investigation.

Q And so to break that down, in your opinion you lacked sufficient time to even determine whether a deposition would have been useful or necessary in this prior to trial?

- A That's correct.
- Q And you realized that at trial?
- 24 A That is correct.
  - Q And sitting here today knowing that ideally

#### Page 32

- I'm wrong -- but I would assume the next question is what about your attorneys. Again, based on the age of my staff and the experience level, I don't think most of them even understand what might be in a case. So they may receive discovery and sometimes discovery is nothing more than a probable cause statement and the indictment or the information. I would say many of my attorneys at that point don't even know what they are missing to ask for it or to file a supplemental request for discovery or motion to compel.

  Q In your opinion, if you or your attorneys had
  - Q In your opinion, if you or your attorneys had more time to spend on a particular case, would that assist in the ability of your younger attorneys to understand when discovery is missing and when they should be going back for more discovery?
    - A Absolutely.
- Q Why do you say that?

A Because I have seen the impact that the waitlist and relieving some stress off the attorneys has had. I have seen many more motions filed. I have seen a lot more evidentiary hearings. I have had a lot more complaints from the prosecutors about the number of depositions they've had to do. And these are new attorneys who are doing these really exciting things and making good

challenges to cases and getting good results for clients

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that prior to this, I mean, we weren't seeing. They weren't able to do it. They weren't doing it. The unfortunate part of that is, I think is that they don't really have somebody who can really mentor them along because now I am too overworked and I don't really have the staff or the experienced attorneys to fill in that gap.

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#### Q How frequently do you determine whether an expert witness would be necessary in a particular case?

A Every case where I feel like one is needed. I guess I don't understand your question.

## Q It's a bad question. How often do you use an expert witness in your cases?

A If it's a mental health issue, it's pretty frequent. So if I look at a case and I believe there is some sort of mental health issue that's needs to be evaluated, I will nearly always reach out to hire an expert.

### Q And by mental health issue do you mean for competency?

A Primarily competency because certainly we would -- it's kind of a two-step process. You would have them evaluated first for competency. If they are currently competent, then you would have them look at could it be NGRI

Q I'm sorry what would it -- it could be?

#### Page 35

and then get them to come to us, which is difficult. So that's a big factor that impedes the ability to hire experts. So you spend a lot of time trying to track them down. That's one of the big factors. It takes lot of time to hire an expert. I think I've lost track where the question was going.

Q That is definitely an answer to question, but I'll ask it again in case there is anything else. In addition to the time spent locating and retaining an expert, does your caseload and lack of time impact your ability to work with an expert or use an expert effectively in your cases?

A Yes.

Q How?

A Because we don't have the time to devote to a case, we don't have the time to get experts early enough. It's not uncommon where we end up being forced by the courts to proceed even though we have informed them they with are trying to locate an expert. And even though I do blame the courts, it usually is later in the process when we get around to actually evaluating the case. So you get a case and you may not be able to evaluate it until a week before trial at which point you start scrambling. You know, as I mentioned earlier it takes a lot of time to find an expert. Experts have dates that they are available and

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A Not guilty by reason of insanity. Typically you're not going to have an expert get into NGRI unless the client is competent. Most of the time, you know, if you believe they are not competent that ends up being correct.

## Q Outside of competency and insanity issues, do you use experts for other cases?

A Yes. In fact, let me just on competency and NGRI we would also -- one of the reasons I would also want it in those situations is for mitigation purposes. Even if I think they might be competent or even if I don't know and they come back competent, an expert would be great to explain some of the reasons why they may have done what they did even though they are completely functional. I also use experts, you know, a whole host of experts: fingerprint experts, blood experts, canine experts, field sobriety test experts.

Q Does your caseload or lack of time impact your ability to work with experts where you think it's necessary?

A Yes.

#### Q How does it do -- how is it impacted?

A One of the most difficult things about getting an expert in my area is locating one. I'm in a rural jurisdiction. There are no experts in my little area, so we always have to go to St. Louis or some other urban area

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not available. Usually that's not going to be within the
 timeframe that we have. So it's our delay or our inability
 to prepare a case early on that causes us to miss the
 opportunity to having an expert later.

Q And would you say your difficulties in retaining and utilizing experts effectively apply not only to your cases but also the cases of attorneys in your office?

A Yes.

Q Without going into specifics or compromising privilege, can you think of a time where your representation of a client was hampered by a lack of time to effectively use an expert?

A Yes.

# Q Are you comfortable providing any further details on a case in, you know, vague, general terms?

A So yes. We had a case recently where we needed an expert to evaluate a client regarding PTSD. She was charged with statutory rape and one of our theory of defense was she was actually the victim of the rape. So the assailant was this young man who was 17 or -- 16 or 17. He was a football player. He was a big guy. So we were saying because of her PTSD that is what she confessed to. She was confessing to being a victim when she was younger. So we had consulted with an expert and we're trying to get

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#### Page 37

- 1 him in the case, but we had anticipated getting a
- 2 continuance. Again, this is kind of a late preparation and
- 3 we were denied the continuance. So because we didn't have
- 4 the time to devote to the case because our expert couldn't
- 5 get involved soon enough, we did not have the expert for
- 6 the trial. We'll have him for mitigation, but it hurt our
  - theory I think or it hurt the ability to present that
- 8 theory to the jury.

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#### Q Is funding a constraint on your ability to hirer or retain outside services in cases where you think it's necessary?

A I have never been denied a request for funds. At least I may have initially been denied because I -- they needed more explanation. Whenever I needed an expert, I have always been provided the resources to obtain the expert.

#### Q Do attorneys in your area frequently request continuances?

- A Yes.
- Q Why is that?
- A Because they are not ready for whatever the

#### Q Why wouldn't they be ready for whatever the next hearing may be?

A Because they haven't had adequate time. Well,

#### Page 39

- where they actually get charged. And by that time usually those defendants have moved to different facilities across the state. And so in those instances, the travel time could be anywhere from four to five hours to an hour
- Q Roughly what percentage of your current docket are cases coming out of the prison?
- A It's relatively small. I think at any given time we have 20 to 30 cases out of the prison, but those are very time consuming cases.
  - Q What kinds of cases are those?
- A They are usually committing violence on an inmate or committing violence on a prison guard.
- Q Has time spent on travel been an issue for attorneys in your office in terms of their ability to effectively represent their clients?
  - A I believe so.
  - Q Why do you say that?

A Well, it's part of the whole picture. All but one county in my six counties requires significant travel time. So every other county is at least a 30-minute drive. So if you're going to go to court or you're going to go to jail, an hour of your day is gone just sitting in your car on the road at a minimum unless you're in Phelps County. So the impact is pretty high especially when most attorneys have court five days a week or are expected to see their

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- 1 there is two reasons. One is the judges have time
- 2 standards that they religiously follow that are ridiculous
- 3 and don't take into consideration the individual case. So, 4
- you know, cases get from the date of arraignment to the
- 5 date of trial is three months on any case. So that's a big 6 part of the reason that I don't think any attorney, even
  - one that is not overworked, could be ready in the amount of

and who are more understanding of the workload issues, we

- time that's given. But even if judges who are more lenient 8
- 1.0 still have to ask for continuances in those cases because. 11 again, you just can't get the work done in the time
- 12 allotted. It doesn't matter if you're given a month or a 13 year because in the interim you're handling hundreds of
- 14 cases and you just kind of keep shoveling everything down 15

#### Q You mentioned travel earlier. How much time do you spend traveling for case related?

- A It varies based on the county you're in. So our furthest county is about 50 miles. It's about an hour drive to get to court or to do a jail visit; that's our furthest. The closest is to our office is Phelps County. It's maybe a mile and maybe about seven or eight minute drive. We do -- because we have a prison in our
- jurisdiction and the cases that occur within that prison, the criminal cases, typically take two to three years to

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- clients. If you're going to Texas County, which is an hour one way, every day two hours a day, you know, ten hours a week, gone. So over a day, you know, of their time is wasted driving.
- Q On average how frequently do you file suppression motions?
- A Not very often. As needed. I don't handle a lot of low level -- well, I used to not handle a lot of the drug cases and that's typically where you see the most suppression issues.

#### Q In your opinion, do you have sufficient time to investigate when suppression motion may be needed?

- A Most suppression issues I file are based off of my experience. They are not based upon research. So the research follows the filing of the motion. So, again, that's something different between I think a more senior attorney versus a newer attorney. A newer attorney sees a traffic stop and they have to research is there a case on point and then they learn that as they grow as an attorney. Ideally, I would spend more time doing legal research but that's a luxury that we don't have.
- Q Do you think the attorneys in your office have adequate time to research and file suppression motions?
  - A No.
  - Q Why do you say that?

10 (Pages 37 to 40)

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#### Page 41

A They don't have the time.

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- Q Are there other kinds of pretrial motions that you typically file?
- A So if the case is actually trial bound, typically we would file motions in limine, various kinds of things on what the case needed. More recently we have been filing motions to dismiss due to probable cause issues, which has been kind of a new thing that we have been attacking.
- Q Why have you newly been filing motions to dismiss?

11 12 A One, the attorneys have time to actually 13 litigate these issues. One of the problems that we have is that in many jurisdictions they have gone to indictments. 14 15 So we don't have a preliminary hearing to determine 16 probable cause. We have a grand jury determining probable 17 cause. The joke is a grand jury would indict a ham 18 sandwich. Everybody kind of hears that and it's true. So 19 we have to be creative in how we try to dispose of these 20 cases and be efficient so that they don't end up going to 21 trial. The biggest examples of these are assaults and 22 domestic assaults. Most of those cases are never going to 2.3 go to trial because the victim is never going to corporate 24 or the victim said it didn't happen or something to that 25 effect. So we have challenged -- the only way we have

#### Page 43

#### Q How often do you take cases to trial?

 $\label{eq:Allower} \textbf{A} \quad \textbf{I} \text{ would say one percent of the cases maybe go}$  to trial, if that.

### Q Do you think enough of your cases are going to trial?

A No.

#### Q Why not?

A When you have the time to dedicate to a case, it always gets better -- well, almost always gets better. You know, you begin to poke holes in the State's evidence. You begin to find your own evidence. You consult with experts. The case gets better. The prosecutor gets tired, they don't want to move forward with it. You know, so going, you know, forcing a case to go to trial and being able to prepare it like you should for trial, you know, ultimately ends up getting to trial. The other thing that will help, you know, the more effort you put into a case, more likely you're able to get your client out on bond. If your clients out on bond, they are more likely to go to trial. So that's another thing that if you have time, you can litigate the bond and get them out of jail. If they are not in jail, they are just like just get me out of here. I don't care, I'll plead to whatever. That's the kind of thing you see a lot.

Q So I want to just unpack that a little more.

#### Page 42

figured out how is to, you know, getting the victim in on a challenging the probable cause saying there is no probable cause because the victim said it didn't happen. And if the law enforcement or the prosecutor brought the victim into the grand jury, the grand jury would have indicted.

## Q And that is a motion that requires time in your opinion?

A Yes. I mean, you have to first you have to meet with the client and kind of get a feel for the circumstances of the case. Then you have -- if they inform you that this didn't happen or he or she doesn't want to pursue it or whatever the case may be, then you have to investigate that claim and contact the witnesses and speak with them and you have to get them subpoenaed to come to court. And then you actually have to have a hearing and present the evidence to the court and make an argument as to why it should be dismissed.

# Q Does lack of time or resources impact your attorneys ability to prepare and file these motions?

A Absolutely, which is why we never saw any up until the last two months.

Q When you say up until the last two months, you're referring to the waiting list reducing caseloads for your other attorneys?

A That's correct.

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#### A Okay.

# Q Why do clients who are out on bond — why are clients out on bond more likely to go to trial?

A Because even though their freedom is still impacted by the fact they have criminal charges pending against them, they have their freedom. They are out of custody. They are able to be with family and friends and they are able to work and they are able to kind of maintain some normal life even though they have to occasionally appear in court even though they have this charge hanging over them. When they are in jail, the jails are miserable. They're overcrowded. They mistreat these people. They don't even treat them like people. So all that — their whole being is how do I get out of this situation. What's the fastest route to get me out of custody. If that's pleading guilty, they'll pled guilty.

# Q Just lost my train of thought for a second, sorry. Do you have adequate time to prepare and file bond motions?

A No.

#### Q Why not?

A Filing bond motions, I mean, it's one thing -I file bond motions in most cases, but it's just a
paragraph that kind of references the law. To file a bond
motion that actually has impact, is to actually investigate

11 (Pages 41 to 44)

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#### Page 45

- 1 the facts of the case and your client's history. You want 2 to know things like where does your client live, how long
- 3 has he lived there, does he have transportation, does he
  - have family in the area, does he have a criminal history
- 5 that is maybe not what the prosecutor says it is. You
  - know, what are the strengths and weaknesses of the State's
- 7 case. Maybe it's not as strong, so there should be more
- 8 lenience given. Those are the things I would want to put
- 9 in my motion. And then I would also want to get witnesses
- 10 to come to court to testify about the virtues of my client.
- Maybe the alleged victim if it's, again, the domestic case 11
- 12 where she or he is saying it didn't happen. That takes a
- 13 lot of time and that is again something we don't have a lot
- 14 of. So you sacrifice that a lot of times to get the case
- 15 ready for trial or, quite honestly, you don't even really
- have time to even consider it because, again, you have 15 16
- 17 minutes maybe with the client. You file your basic motion. 18 You make your basic argument to the court and, you know,
- 19 the court has their predetermined bonds that they just
- 20 throw out there.

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#### Q What are the predetermined bonds?

- 22 A Well, it varies by the judge. But in my
- 2.3 jurisdictions for most lower-level felonies, it's going to 24 be 25,000. For B and A felonies and unclassified felonies,
- 25 it's going to be probably somewhere between \$100,000.00 to

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- A There are not enough hours in the day.
- Q What are the kinds of things that you would want to do to effectively prepare for trial?
- A Well, the first thing would be to meet with the client, go through what we have already kind of talked about. I would want to make sure that I have evaluated the State's discovery. That I had done my own independent investigation. That I had evaluated the necessity of experts. That I had done depositions in most cases of the main witnesses for the State. That I had prepped my witnesses for their cross exam and direct examinations. That I have adequately prepared my client for knowing what the trial process is and whether or not he wants judge or jury or jury or judge sentencing, whether or not he or she wants to testify. I would want to make sure that I spent ample time preparing my direct and cross examinations. That I spend time preparing an open and closing argument, my voir dire.
- Q Without violating privilege or getting too deep into specifics, can you think of a time where your representation of a client was hampered by a lack of time to prepare for trial?
  - A Yes.
- Q Could you give vague generalities and the kinds of things that you were unable to prepare for?

#### Page 46

- \$1 million. The most extreme examples in one county the judge will set drug cases usually at \$500,000, even misdemeanor marijuana, which is fine only. So it varies, but the minimum typically on felonies is going to be \$25,000.00 across the spectrum.
- Q And just to make sure I understand right, there are misdemeanor marijuana cases in your area where defendants are held on \$500,000,00 bonds?
- A It happens and they are fined only to begin with
  - Q In your opinion if you had adequate time and resources would that assist in your ability to advocate for bond reductions?
    - A Yes.
  - Q In your opinion, do the attorneys in your office have adequate time to prepare and advocate for bond motions and bond reductions?
    - A No.
    - Q Why not?
- A Lack of resources.
- Q So coming back to trials. In your opinion, do you have sufficient time and resources to adequately
- 23 prepare for trial? 24
  - A No.
    - Q Why not?

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A Well, again I gave the example of the trial I had yesterday. I had a trial last Monday and that trial ate up a bulk of the time. I finished that -- well, the prosecutor dismissed it during the trial. The next day I spent the day in court. The next day, I spent the day at a district defender meeting. The next day I spent the day in court. The next day I spent I believe -- I'm trying to think that would have been Friday, not sure what I did Friday. I spent Saturday with my family for Christmas event. I spend Sunday prepping this trial. I spent Monday in court; that was supposed to be the start of the trial. It got -- we didn't have enough jurors show up, so we had to reset to yesterday. So from the time of the last trial, a week later to this trial, I wasn't able really to prepare at all except for Sunday. So what I ended up doing, knowing that was going to happen, I assigned the case. I remained second chair, but I assigned it to an attorney in my office to basically be able to prep it. The only reason that attorney was able to kind of do it -- and this was a stat rape first, so unclassified felony where the range of punishment is ten years to life or 30, was because he is leaving our office at the end of the week. So we haven't given him any new cases in the last month. But he has less than a year and half experience, so he did a great job. But, again, I mean, is somebody who is looking at life in

12 (Pages 45 to 48)

#### Page 49 Page 51 1 prison, should they have an attorney as their first chair 1 A Sometimes, but rarely, 2 who only has a year -- little over a year experience. And 2 Q Why do you say rarely? 3 the only reason I gave it to him was because I just 3 A Because most of the time we are rushing 4 through the case. And I think any time, you know, an couldn't do it 4 5 MR. SHAHABIAN: I think now is a good time to 5 attorney shouldn't be rushing through a case. You should 6 be taking the time the case deserves and the client 6 go off the record and take a break. Say five minutes. 7 7 MS. SHIPMA: Matt, what did you do Friday? deserves. But because we rush, we are inevitably going to 8 A Oh, right. 8 miss things, potentially. So it's hard to know. I mean, MS. SHIPMA: You spent Friday with me. 9 9 there are some cases where you're rushed and it's fine, but 10 A That's why I couldn't remember. 10 I think that's the exception not the norm. 11 THE VIDEOGRAPHER: We are going off the 11 Q In your opinion, do the attorneys in your 12 record. The time is 2:41 p.m. This ends Media 1. 12 office have adequate time and resources to prepare their 1.3 (A recess was taken.) 1.3 cases to the point where they can advise and negotiate THE VIDEOGRAPHER: Going back on the record. 14 14 effectively for guilty pleas? 15 The time is 2:49 p.m. This begins Media 2. 15 A No. 16 16 Q (By Mr. Shahabian) Thanks for coming back, Q Why not? 17 Mr. Crowell. 17 A Most of them don't have the experience to know 18 A You're welcome. 18 whether or not a client should plea or not to a particular 19 Q I would like to turn to guilty pleas. How do 19 20 you typically approach a case where a client is considering 20 Q Why is experience important to determining 21 a plea offer? 21 whether to plea? 22 A So the offer has already been conveyed? 22 A Because you have to know whether or not that 2.3 23 case and the facts of that case if you pushed it to trial, Q Well, let's take a step back. How do you 24 approach a case where the case may result in a guilty plea? 24 you would get a different outcome. The other factor is an 25 A If it looks like that's the direction the case 25 inexperienced attorney is at a great disadvantage of Page 50 Page 52 1 is going, I would first I want to consult with the client negotiation with the prosecutor. If they've never tried a 2 to make sure that I'm reading that correctly. Then if 2 case, the prosecutor can use that to their advantage. It's 3 that's correct, I would go to the prosecutor, obtain an 3 a scary thing to try a case for the first time. And so $\mbox{\sc I}$ 4 offer, take that offer back to the client and begin the think a lot of young attorneys will oversell a plea deal 5 negotiation process. Well, I guess the negotiation process 5 because they don't -- they are afraid of a trial or they 6 really begins the first time you approach the prosecutor, 6 are afraid they will screw something up. So rather than but. So from there, once the offer has been conveyed and 7 take that risk and put forth that effort, they kind of 8 8 force the plea deal. That being said, if they had the time potentially accepted by the client, that pretty much ends 9 the guilty plea process. But if the client refuses the 9 or if they had a mentor or somebody who could help them 10 offer, that then again you do negotiations. 10 long the way, I think that prevents a lot of that. 11 11 Q Do you have adequate time and resources to Q So in your opinion even for cases with 12 12 negotiate and consult with your client for guilty pleas? inexperienced lawyers, having more time and more resources 13 13 would assist in their ability to effectively advocate and A I think in order to adequately consult with 14 14 the client about a guilty plea you have to have already negotiate guilty pleas? 15 done all the work. So it's not a simple answer as yes or 15 A Yes. And one of the resources I think that is 16 no because it would assume that you've already investigated 16 missing a lot of times is to have a mentorship at least in 17 17 the case. You have interviewed the witnesses. You have my office. I can't speak for other places. 18 done everything that an attorney should do in the case to 18 Q Without getting into specifics or compromising privilege, can you think of a time where a client may have 19 be competent. So if I were competent in my representation, 19 20 20 received a better plea deal had you or one of your 21 Q Do you think you -- you said if you were 21 attorneys had more time to devote to the case? 22 22 A Hard to say because you don't know that they competent in the representation, your answer would be yes. 23 23 In your experience, are you able to do all of those things would have. 24 24 that you think are necessary to provide adequate advice on 25 25 a guilty plea? A I can say that I have intervened in cases

13 (Pages 49 to 52)

#### Page 53 Page 55 1 where I felt the client wasn't getting the best offer 1 consciously, but certainly subconsciously you're going to 2 because the prosecutors are taking advantage of the 2 limit the number of visits you do because of the time. But 3 inexperience of my younger attorneys. I can -- there are 3 I know in that particular instance I'm not hundred percent 4 many instances where I have been able to get better deals. 4 sure it was an immigrant or not but I remember because they 5 Q In your opinion, if they had more time and 5 were Spanish speaking, that there was a lot of issues 6 6 resources would you have to intervene as frequently? getting a translator to come to the rural part, rural 7 7 A No. county, Crawford county. The attorney, because of their 8 Q I'm going to hand you a document that I'll ask schedule, had great difficulty in arranging times that 9 9 the court reporter to mark Plaintiff's Exhibit 55 -- never would work for everyone. Court was a major issue getting a 10 mind. Are any of your attorney's specialist at immigration 10 translator to sit next to the attorney and that sort of 11 11 12 A No. 12 Q So the caseload and time constraints affect 13 Q Do you or your attorneys have training in 13 the ability to obtain outside resources like translators? A Yes 14 14 immigration consequences of criminal convictions? 15 15 A I have had very minimal training and I suspect Q Do your attorneys ever consult with social 16 16 probably my APD IV has had training, minimal training. workers for sentencing or other aspects of their cases? 17 Q What steps do attorneys in your office take to 17 A I can tell you in my practice, I have 18 evaluate the immigration consequences a client may be 18 consulted with a sentencing mitigation specialist twice. 19 facing? 19 Q In your opinion, if you had adequate time and 20 A In my office we don't have a lot of 20 resources would you consult with a sentencing mitigation 2.1 immigrants. We always -- like I mentioned the intake 21 expert more frequently? 22 sheet. One of the things the questions that we ask as part 22 A If I had the resources, I would do it in every 23 of the intake is are you a U.S. citizen, were you born in 23 case where I did not have a plea agreement. 24 the United States. That's also a question on the 24 Q Why would you do it in every case? 25 25 Acknowledgment of Rights form that we have to use for A Because I have seen the impact it has. Part Page 54 Page 56 1 1 guilty pleas; are you a U.S. citizen. It is very rare to of what those mitigation specialist can do is they know the 2 2 resources available. They know the right questions to ask. get someone who is not a U.S. citizen in my jurisdiction. 3 If we get somebody who is not a U.S. citizen, we would 3 They can do a lot more than I know how to do. Part of that 4 generally, I would advise the attorney to consult with an 4 is they have the time. So I suppose if I had unlimited 5 expert outside of our office. So I think, I don't remember 5 time, I probably wouldn't need one very often because I 6 their name, but MSPD used to and may still have an attorney 6 could do it myself. But when I have consulted with them 7 out of St. Louis that is a specialist in immigration law. 7 it's amazing what they can do and the way it impacts the 8 8 If they didn't or if that person no longer is there or that outcome of the sentencing hearing. Things that I just position no longer exists, then I would advise my attorneys 9 9 couldn't do it on my own. The other issue is, again, 10 to consult a private attorney. But that being said, it is 10 because of their experience and their knowledge, they can 11 11 rare that we get an immigrant. take an issue that we have in a rural areas where there is 12 12 Q Are you aware of any cases where a lack of no halfway homes. We don't even have a homeless shelter in 13 13 time or resources hindered the ability to advise a client any of my counties. We don't have any real good treatment 14 on immigration consequences? 14 programs. There is none of that. So it's very difficult 15 15 for us to find those facilities and get our clients into 16 16 them to help assist them with, you know, better outcomes in Q Can you recall generally what the 17 circumstances of that case were? 17 their case and hopefully rehabilitation, drug counseling, 18 A I can and let me preface it by I'm not a 100 18 and that sort of thing. Those mitigating specialist, 19 percent sure they were an immigrant but I know they were 19 again, they know the whole state and they know other states 20 Spanish speaking. So any time you get somebody that 20 and they can provide those resources. 21 English is not their first language, you know, you need to 21 Q And those mitigation specialist are not MSPD 2.2 22 decide whether or not to bring in a translator. That 23 23 creates a lot of problems in terms of, again time is always A I think there used to be mitigation 24 24 specialists. I never known them and when I have used them an issue. So that takes a lot more time when you have to

14 (Pages 53 to 56)

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go through a translator. So I suspect, even though not

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in the past they are private individuals.

#### Page 59 Page 57 1 Q Do other attorneys in your office use 1 attornevs? 2 mitigation specialists for sentencing? 2 A Because what's at stake. So generally 3 A I think I have approved one request that's 3 speaking, we're only getting involved if it's a 4 because there has only been one request. 4 certification hearing. If it's just a detention hearing, 5 5 you know, I might assign that to someone else. But the Q In your opinion, do resource and time 6 6 constraints impact your attorneys ability to use resources certification hearing, because of the severity and what's 7 7 like mitigation sentencing consultants? at risk for that young person, I want it to go to an 8 A Yes. Again, I would use them all the time if experienced attorney. 9 9 I had the ability and the time to do it. The younger Q And for the record, what is at risk for a 10 attorneys, I don't think they know what they are or that 10 iuvenile? 11 they even are a possibility. 11 A Well, if they are being certified, it means 12 Q If you had the time would you advise, and if 12 they are going to be removed from the juvenile system and 13 your attorneys had the time, would you advise them to be 13 tried as an adult in the adult court. 14 using sentencing mitigation specialists? 14 Q How often does your office handle a 15 15 A Absolutely certification hearing? 16 16 Q How does your office handle juvenile cases? A A couple a year. 17 A Just like any other. 17 Q Does your caseload or lack of resources impact 18 Q What kind of juvenile cases do you receive? 18 your office's ability to effectively represent juveniles in 19 A We don't receive very many. I think there is 19 certification hearings? 20 kind of a reluctance by the juvenile division to encourage 20 A Yes. 2.1 the use of attorneys in our area. They do not like us to 21 Q How? 22 get involved so they find ways to avoid getting us 22 A Well, like I said, we treat them like any 23 23 other case other than I try to assign them to more senior 2.4 Q How can they avoid getting the MSPD involved 24 attorneys, but the time constraints still apply to those 25 25 in the juvenile -cases. The other issue when you're dealing with Page 58 Page 60 A I don't know if they still do this, but it was certification is generally the children are going to be in 1 2 about a year ago or so they were telling the juveniles that 2 DYS custody at that point. So they are going to be held 3 if they could take the deal or they could get an attorney, 3 pending the hearing. That generally means that they are 4 but if they got an attorney it would be worse for them. 4 going to be shipped to some far corner of the state and so 5 Q And would these deals involve detention? 5 it's very difficult to have communication with them. And 6 A I think typically the way it works -- and this 6 with a juvenile, they require, in some instances, a lot 7 is just from anecdotal type evidence -- is typically it's 7 more face-to-face time because of their development. And 8 8 going to be probation first. Then it's going to be so it ends up taking a great deal of time to meet with the 9 detention if probation fails. We almost never get involved 9 client more regularly than say somebody who is, you know, 10 at the probation level. If we get involved, it's to stand 10 on their fourth or fifth felony who has been through the 11 there as they go to detention. And then we also do 11 system and they understand it. So that impacts the ability 12 12 certification hearing. to represent them because, again, we just don't have the 13 13 Q Are there any attorneys in your office who time or resources to meet with them on a regular basis. 14 specialize in juvenile proceedings? 14 The charges are usually very severe. So we are usually 15 15 dealing with murder or rape or something to that effect. 16 16 Q Do any attorneys in your office have Same challenges with those; you just don't have the 17 specialized training or have any training in juvenile 17 resources to devote, you know, a hundred hours or whatever 18 proceeding? 18 it takes to handle a murder case. You do your best with 19 A Minimal 19 what you got, but at the end of the day you're probably not 20 Q How do you assign juvenile cases to attorneys 20 21 in your office? 21 Q In your opinion, can the attorneys in your 22 2.2 A Generally speaking I assign them to the office currently adequately represent all of the clients on 23 23 their docket? experienced attorneys. So myself, my deputy district 24 24 A No. defender and two other attorneys. 25 25 Q Why not? Q Why do you assign them to the more experienced

15 (Pages 57 to 60)

#### Page 63 Page 61 1 A There is too many. 1 RubinBrown. 2 Q In your opinion, could any attorney, no matter 2 Q Setting aside the RubinBrown metrics, I'm not 3 how expert, adequately represent clients given the 3 asking you to give me an exact percentage of how far over 4 constraints facing lawyers in your office? 4 capacity you are, but roughly would you say this accurately 5 A No, there is -- well, no. 5 reflects that your office is over capacity? 6 6 A It reflects my office is over capacity, but I Q Why not? 7 7 A The idea that you could handle 150 felonies or don't think it's completely accurate. 8 150 misdemeanors at one point in time effectively, I think 8 Q Why not? 9 9 if you have experience and you know what you can do in A Well, it expects or I think it takes into 10 those cases and the impacts that you can have if you devote 10 consideration that I have 14 attorneys and 14 attorneys is 11 the time necessary to those; I think any experienced 11 what I would have if I'm fully staffed. In the last year I 12 attorney would say that's not possible. There are 12 have had to hire ten attorneys, so I have had -- I don't 13 attorneys certainly who say I can do it. But I think if 13 know what percent over -- I'm constantly hiring. In fact, 14 14 I have an interview with an attorney tomorrow afternoon -you got down to it and we talked about the guidelines; if 15 15 you went through the guidelines and said well, have you yeah, tomorrow afternoon for an opening. The other thing I 16 16 done everything that's in the guidelines, I don't think think that the RubinBrown numbers, why I think it may be 17 that's possible. I don't know what the number would be, 17 actually a little low based on that, is because I think it 18 but I can tell you that the numbers in my office I don't 18 takes into account experienced attorneys that you know what 19 think it would be possible for even the best attorney to 19 you're doing. Again, most of my attorneys are brand new. 20 handle the caseload. 20 So they don't necessarily know what they are doing. So I 2.1 Q I'm going to hand you an exhibit that's 21 have to spend a lot of time with them and the other 22 previously been marked Plaintiff 50. If you can just take 22 experienced attorneys are spending a lot of time with them 23 a second and flip through that. Do you recognize this 23 and that's time they are not actually spending on their 24 24 cases. So I think that is probably also not reflected in 25 A I recognize what's contained -- well, I 25 the 252.2 percent. Page 62 Page 64 recognize most of it. I don't recognize -- individually, I 1 1 Q And so in your opinion this is a more 2 2 don't recognize the document itself. conservatives estimate of the overwork in your office than 3 Q Could you flip to the last page? 3 you think would be fairly reflected? 4 4 A I do. And it's conservative also because it 5 5 Q Do you recognize this page? doesn't take into account, at least my understanding is it 6 A I do. 6 doesn't take into account administrative tasks and Q What is it? 7 training. It also expects that you're working 50 -- yeah, 8 8 A It is the caseload metrics for the system and 50 weeks out of the year, which, you know, my attorneys it appears to be for the period of July 2016 to June 30, probably do. I have attorneys that lose time every year. 9 9 10 2017. So I guess fiscal year 2017. 10 But we get three weeks of vacation and so, it doesn't take Q Do you see Area 25 on here? 11 11 into account that. It doesn't take into account the fact 12 A I do. 12 we get, I think, 11 or 12 paid holidays. So I mean, from 13 13 Q What rank is it listed on this document? I that standpoint -- again, I'm not expecting my attorneys to 14 think it's over on the right-hand side. 14 complain about that, but nevertheless, it reflects 50 weeks 15 A We are ranked it appears to be 17th. 15 of work, which, you know, as a state employee that's a Q What percentage -- what does it say on this 16 16 little offensive. We don't expect other state employees to 17 document for percentage of capacity for Area 25? 17 work on their weeks off or their days off, so. 18 A It says 252.2 percent. 18 Q And to unpack a bit of what you said; so you 19 Q Do you have an understanding of what that 19 pointed out that this anticipates 14 attorneys. You're 20 20 referring to the column right next to area named "Rolla" 21 A My understanding is it reflects the amount we 21 that says number of attorneys 14? 2.2 2.2 are over capacity. So if we had adequate staff -- and $\mbox{\sc I}$ 23 23 Q And you said for the time period that this believe it's based on the RubinBrown Missouri Project -- if 24 we had adequate staff -- or we are 252.2 percent over the 24 covers is fiscal year '17, you have hired 11 new attorneys

16 (Pages 61 to 64)

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amount of cases we should have based on that analysis by

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if I heard correctly?

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#### Page 65

A In the last 18 months, I think we have hired ten new attorneys and I believe we will be hiring our eleventh hopefully soon, if we can find somebody.

# Q What goes into training the new attorneys that you're hired – that you have been hiring?

A Well, MSPD as a system has training for new attorneys. A week-long trial skills program that teaches the basics of how to try a case. A week-long what we call New Defender Workshop, which kinds of teaches them the basics of how to meet with the client, how to do your deposition, how to do kind of the more nuts and bolts day-to-day operations. We also do a new employee orientation, which is a day where they basically get their sexual harassment training and kind of familiarized with the -- our case management system and our HR division and that sort of thing. So a new attorney is going to spend two weeks in learning how to do litigation, a day in kind of learning, you know, not to be sexual harassing people and that sort of thing. And then we also have a requirement that the first three years of employment they go to our spring training, which is your more typical CLE training where you would have -- there is different breakout type sessions that cover different things depending on what the attorney feels they need to work on, so there is three more days. So two weeks and four days as

#### Page 67

A When attorneys — so in my office I maintain sort of an open door where I encourage attorneys to come to me with questions. So a lot of it is hey, I have got this case and we kind of walk through the case together. And throughout that process you kind of identify areas where okay you need to meet with this client in seven days and every 30 days and kind of go through what the requirements of the system are with them. That's the bulk of it. Like I said, it's kind of hands-on just walking through the cases that they have.

#### Q Why is that important for new attorneys?

A New attorneys have a great deal of difficulty issue spotting. They also have a great deal of difficulty knowing the procedure and the process. You know, law school doesn't teach you how court goes in the 25th Judicial Circuit. It may teach you civil procedure and criminal procedure, but that doesn't mean anything when you step into a courtroom. And so a lot of the questions are really basic questions about like, you know, where is court or how do I get to the jail or what's the pass code to get back in chambers to talk to the judge. I mean, it's that basic with these new attorneys. And then as, you know, usually, you know, that first year the questions start to get more advanced and we start to work on case specific, suppression issues and things like that and then we start

#### Page 66

a system.

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### Q What about the training that you do in your office?

A The training that we do is really more hands-on. I mean, we used — we have tried several times to implement more in-house training but getting people to find time to do that is almost impossible. We have done some and, you know, I usually will sit down with the new attorneys and go through some of the basics with them. We try to pair new attorneys with more senior attorneys, but that is beginning to fail because a senior attorney in my office is someone with maybe a year experience. It's basically it's the last person remaining, not so much the most experienced attorney. So I have several attorneys who are training new attorneys who have less than a year experience, but it's hands-on in my office.

# Q And could you remind me roughly what percentage of your time is spent training or supervising new attorneys?

A I think I said somewhere between -- I can't remember, either 40, 50, 60, 70. The more I think about it, the more I think is more time really. It's the bulk of my time is spent with new attorneys.

Q What do you do to train and supervise new attorneys?

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over because they leave.

# Q Does your existing caseload impact your ability to mentor and supervise other attorneys in your office?

A It does. I mean, that's the difficulty trying to find the balance. What time do I spend on my cases versus what time do I spend on theirs. And so when I'm in the office I try to make myself available to help the new attorneys because my goal is to get them trained and get them where they can be independent because that's going to be the most value to me. What that means though is that I'm spending more time outside typical office hours working on my own cases.

# Q You mentioned you have hired a lot of new attorneys recently. Is that typical in your experience?

A I think MSPD has always had high turnover. My office has gotten progressively worse and the pools of candidates have gotten worse. So now it's not only do we have the high turnover, but the candidates we are getting are not as good.

#### Q Why do you think that turnover has gotten nigher?

A I think the recession had a great impact on the quality of candidates and the amount of time they stick around, but that no longer is an issue so we have seen

17 (Pages 65 to 68)

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#### Page 69

people getting hired out more frequently. I think there is also maybe fewer graduates. I don't know what the issue is, but we have a high turnover. And in addition, the prosecutor's offices, they continue to grow and so I train attorneys to go become prosecutor's. Not intentionally, but that's the effect.

#### Q So attorneys from your office have left to join the prosecutors office?

A Yes.

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#### Q Why were their reasons for leaving and join the prosecutors office?

12 A Well, the one that's leaving at the end of the 13 week is becoming a prosecutor. He is leaving because he is tired -- this is what he told me yesterday -- he is tired 14 15 of taking the cases home with him at night. He didn't mean 16 working on them at night; he meant the fact that he knew he 17 had a client sitting in jail that he hadn't seen who is 18 just kind of wasting away in jail. It wears on these new 19 attorneys. Well, it wears on every attorney I think when 20 you know that you have clients. You have people because 2.1 these aren't just cases, these aren't just numbers, these 22 are people. When you can't do the things to help them that 23 you know you should be able to do. I think that really 24 wears people down over time and you get burned out. That's 25 what he tells me. I believe him. I think a lot of the

#### Page 71

- 1 attorney left after in court the judge -- he asked for a
  - continuance. The judge said no, I'm not giving it to you.
- 3 You're never ready. He said that in open court. And so
- that was kind of the last straw for that attorney that he
- 5 was berated in court and told he was never ready, when it's
  - true, but it's not his fault. So he put in his notice
- three weeks later when he became a prosecutor and he loves 8 his job now.
  - Q In your opinion, how many more attorneys would you need to bring caseloads down to levels where you could adequately represent your clients?

A It a difficult question to answer because I have never been in a system where we had adequate attorneys. So I think my judgment is colored by the fact that, you know, when I started I had 200 cases and I handled them or I thought I handled them well it turns out that's probably not true. So what do you go off of? There is the RubinBrown Missouri Project, there is the NACS standards, there is my own personal views. I will say this, I think realistically if I'm going to do the things that I want to do, if I'm going to meet the guidelines I would need double.

Q How many additional investigators would you need to support your attorneys in being able to effectively represent their clients?

#### Page 70

- people that we hire are passionate about this. They really
- 2 do believe there is injustice and they want to help the
- 3 clients. There is other realities too though. He is
- 4 leaving the job with us where he's making \$39,000.00 a year
- 5 and he's going to get paid \$45,000.00 a year, at least I
- 6 believe. He's also going to have freedom. He can control
  - his caseload. He can't control it with us. He's also
- 8 going to get respect. So he's going to be able to, you
- know, get respect from not only the judges and other 10 prosecutors but the people in the community because nobody
- 11 likes a public defender. So I think all those things kind
- 12 of come together and it's very difficult to want to do this
- 13 job long-term when nobody has any respect for what you do. 14 You don't get paid very well for what you do and you lose
- 15 that fire that you had when you were in law school about
- 16 wanting to help people or fight injustice or, you know,
- 17 defend the Constitution or whatever it was that motivated
- 18 you to become a public defender in the first place.
  - Q Would you say the reasons that this attorney gave you or that you think may have motivated him are particular to him or do they apply to other attorneys who have left your office recently? Let me ask it in a more
- 23 basic way: What have other attorneys told you are the 24 reasons for why they have left the office?
  - A It's almost universally the same. One

#### Page 72

- A I currently have two. Again, it's hard to say because if my attorneys were able to do more and get more invested in their case and do more work, they would certainly be requesting more. Right now, my investigators only have time to serve subpoenas. So I would say we would need at least double, so four, but probably more than that. But again, it's hard to know.
  - Q How do you supervise your new attorneys as they manage their ongoing cases?
- A So we track caseload through our internal database called Lotus Notes. That's the predominate way that I would keep an eye on their caseload because it lists it out for me. I also have regular conversations with the attorneys to determine, you know, are they comfortable with where they are at, do they think they can handle more. This has been a more recent development based on the waitlisting. Prior to that, it was just as the cases came into your county, you take them and, you know, their caseload may be 200 cases, it may be 100. It just depends.
- Q So let's turn to how things have changed recently. Are you familiar with the Hinkebein decision?
- 2.2

A Lam.

- Q What is your understanding of what happened in that case?
  - A My understanding is that Mr. Hinkebein, he was

18 (Pages 69 to 72)

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#### Page 73

- $1 \qquad \text{being sanctioned -- or that the Office of Chief} \\$
- 2 Disciplinary Council was moving to sanction him because he
- 3 was unable to meet the requirements that were set forth in
- 4 his particular case. I don't remember the exact details of
- 5 what it is was, but I think he missed some deadlines and
- 6 filings or something to that effect. And that the OCDC had
- 7 decided to file a complaint against him and that he was
- 8 eventually sanctioned by the Supreme Court and put on
- 9 probation. The defense in that case was that he had cancer
- $10\,$   $\,$  or that he had a medical condition and that he had a
- caseload that was far in excessive of any reasonably
- caseload and that he believed he would be fired if he
- didn't handle it. So that's kind of my general
- understanding. I have listened to the oral arguments. But
- beyond that, I don't know Mr. Hinkebein personally. I
- don't know any of the parties.Q Did that decision ha
  - Q Did that decision have an impact on attorneys in your office?
  - A Yes.

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- Q What was that impact?
- 21 A Well, in terms of myself and my deputy, it
- made our job miserable. Before that, you know, we got by.
- But we thought we were -- we thought at a minimum, you
- 24 know, we thought Strickland v. Washington was the standard.
  - We thought we were at least meeting that standard that, you

#### Page 75

- certainly think it's impacted their decision at least in a couple of instances.
- Q When you said that you'd previously been viewing it through the Strickland standard; in your opinion what was the Strickland standard prior to Hinkebein? I'm not trying to put you on the spot.
- A I think the idea in Strickland is that you do some basic things. I don't remember the opinion verbatim. I don't have that kind of memory. My understanding basically was like, look, if you're going to represent someone, you meet with them. You get discovery before you plead them and you review that discovery. You do some basic things that we expect attorneys to do in every case. But I never viewed it as something where, okay, if I can't get to this client today because I have client "x" because of client "y" that that was an issue. It was just what we had to do. Ultimately, you know, we would do the bear minimum, get the discovery and meet with the client. So that was kind of my view of Strickland.
- Q So in your view, Hinkebein, by focusing on the ethical rules, brought into view things like conflicts of interest between existing clients; is that fair to say?
- A Well, not only that, it brought in, you know,

  I think we always try to be -- we always tried to meet the
  diligence, communication, and that sort of thing. The

#### Page 74

- 1 know, we were providing -- if we did that, we were
- 2 providing ethical representation even though it wasn't the
- 3 representation we thought clients deserved. When Hinkebein
- 4 happened, we realized that there was this gap between what
- 5 is ineffective assistance of counsel and ethical
- 6 representation and that Strickland is ineffective
- assistance of counsel, but you can still be unethically
- 8 representing your clients if you're following that
- 9 standard. So we realized all along we have been unethical.
- 10 That's what Hinkebein told us that we were unethical
- attorneys because of the conflicts of interest that we had
- between our clients when we took on additional clients. So
- 13 that was very -- that was an eyeopener I should say. It
- brought to attention the problem in a different light. And
- 15 it was kind of scary in the sense that, you know, with
- 16 Hinkebein they looked back I think three or four years and
- 17 how many clients had I represented in, you know, the last
- three or four years, hundreds, and what have I messed up.
- So it really bothered us because it also said in the
- 20 ethical rules that as a supervisor, I have a responsibility
- 21 to the people I supervise to ensure their caseloads are
- 23 waitlisting. I know of attorneys who have decided
- 24 Hinkebein is kind of the last straw who have left. I can't
  - say anybody in my office has left for that reason, but I

maintained in an ethical manner. That's why we started

#### Page 76

- 1 rules for Missouri Supreme Court Rules IV says you have to
- do. But it was always kind of like -- at least in my
- 3 mind -- there was always some understanding, we'll we're
- 4 public defenders so there is going to be some leeway given
- 5 because everybody understands that we are overworked. That
- 6 we have too many cases and that if they didn't feel that
- $7\,$  way, then something would change. But when Hinkebein came
- 8 along, they said you have too many cases and you have to be
- 9 proactive in doing something about it or you'll lose your
- job. So that -- that's what really brought to attention
- those ethical rules that said look these aren't just
- 12 aspirational. These apply to public defenders too. So we
- have a duty of diligence, which means we have to be prompt.
  - We have a duty of communication, which I think our
- guidelines are ridiculous in that regard. You have to meet
- with a client within seven days if they are in custody, you
- know, and every 30 days thereafter. That's not the
- representation I would want for myself, but that's our guideline.

#### Q You would want more communication than that?

- $21\,$   $\,$  A  $\,$  I would certainly want more than that. The
- idea that I could be sitting in jail for seven days and not
- 23 be -- not see an attorney, that's crazy. That's absolutely
- 24 crazy, but that's what we have accepted as okay. In my
  - office, it's probably rare that we get -- that we meet that

19 (Pages 73 to 76)

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#### Page 77

- 1 deadline. I mean, I think all the attorneys try really 2
  - hard to be diligent in that respect and to communicate with
- 3 their clients as best they can. But, again, it's not just
- 4 possible with the number of clients that we have. And then
- 5 the other issue that's come up as a supervisor as I have to
- 6 look at competency. Are my attorneys competent. I can't
- 7 give a brand new attorney a murder first unless I really
- 8 hover over them and supervise them. And so we have a huge
- 9 problem in my office of competency. You know, I have a
- 10 bunch of new attorneys who don't know what they are doing. 11 And so as their supervisor, I have to manage their caseload
- 12 appropriately and make sure that they are doing the things 1.3 that that case requires.
  - Q Did any attorneys in your office talk to you about the Hinkebein decision or how it affected their ability to do their jobs?
  - A I met with every attorney in my office after the Hinkebein decision to talk with them about their caseload and every one of them indicated that they could not ethically handle the caseload they had.
  - Q What did you do after meeting with the attorneys in your office about Hinkebein?
  - A That's when I began a waitlist. So I sent an e-mail to all the judges basically stating that because of our workload, because of the fact that my attorneys can't

#### Page 79

- that had each county and the judge and had different
- columns for what information we thought was pertinent for
- 3 the judges to have. We would send that out on a daily
- 4 basis just to let the courts and the prosecutors know these
- 5 are the people that have applied. These are the people
- 6 that qualify and this is where they are at on our waitlist.
  - Q How many people are on that waitlist?
  - A Currently?
  - Q Currently.
  - A I don't know currently off the top of my head. Last time I looked it was over 200.
  - Q Since you began the waitlist has that number grown, stayed steady or dropped?
  - A Well, the waitlist started with zero. We did not add anybody to it who we already represented. So, you know, as of September 29 or maybe probably really October 1, I don't remember the first day we would have actually sent it out, you know, there would have been two or three people. It's just continually grown. Cases have come off. So as I have regular meetings with the attorneys and as they inform me that they are able to take more cases and as I review their caseload and as I believe they are able to take more cases. I assign cases to them. I may be getting beyond the scope of your question, so if you want

#### Page 78

- ethically represent the clients that they have, I'm going to be begin waitlisting clients. We are not going to refuse them, but we are only going to be able to handle the ones that we can at any given time and still be following the rules of professional conduct.
- Q I'm going to hand you a document that we're going to ask the court reporter to mark Exhibit 55. Do are you recognize this document?
  - A I do.

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- Q What is it?
- A It is the letter that I sent to the judges after I met with the attorneys in my office regarding their caseload and workload.
- Q So you've referenced a waitlist both in this document and in your deposition testimony today. Could you explain what you mean by creating a waitlist?
- A So when we receive an application from a potential client, normally we would enter our appearance in that case and begin, you know, file a request for discovery or whatever work needed to be done. Once I implemented the waitlist, the way that worked was when we would receive the application we would notify the court and say we have received the application, this person either qualifies or they don't. If they qualify, they would go on our waitlist. Basically what that is we create an Excel sheet

### Page 80

Q Feel free. A So the judges throughout this process the ones

me to continue I will, but --

- 3 that have -- there has been some judges that have given it
- 4 some credibility and have kind of followed it. Those
- 5 judges requested that I prioritize by people in jail
- 6 because I don't believe I can create a priority list. I
- 7 think there is case law that suggest that I can't pick
- 8 types of cases. The judges ask can you please take people
- off the list that are in jail first; so we have done that. 9
- 10 Some judges basically said that the waitlist was in
- violation of 600.062 and 600.063. Those judges have been 11
- 12 ordering myself and the public defender system into the
- 13 cases. We originally filed a writ of prohibition to the
- 14 court of appeals and the Supreme Court. It was denied. It
- 15 was sent back because they said we need to do 600.063. So
- 16 some of the cases are not included in that 200 because they
- 17 have been open to me. And that's a separate category on
- 18 the waitlist. Again, I have roughly 30 or 40 cases before
- 19 the waitlist: now I have 130.
  - Q So when you testified earlier that you have 130 cases on your docket, that includes cases that otherwise would have been on this waitlist but where judges
- 23 have ordered you to appear over objection?
  - A Yes
    - Q And have you been treating those cases

20 (Pages 77 to 80)

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#### Page 81

#### separately from the other cases on your docket?

A No. Except to the extent that because the judge has specifically ordered me into them, I have prioritize them when I assign cases out because it's my interpretation that if a judge specifically orders me in a case, it must be a priority. So when new attorneys have case availability, I give them those cases first, whether they are in jail or not. In terms of handling the cases differently than the cases I had prior to this, it's kind of difficult to answer that. I don't -- I mean, I'm given deadlines by the court and court dates. So if a case is on for a hearing, I don't really have the luxury of saying well, I'm going to push it aside and just handle my original 30. The same ethical rules apply to those cases where the judge I believe has ordered me in. I think the judge is violating the rule by appointing me knowing I can't handle it, but I can't challenge it because the Supreme Court has said file 600.063.

Q Before you were being ordered into these cases, you said your docket was roughly 30 cases?

A It ranged between 30 and 50.

Q What kinds of cases are on the waitlist?

23 A All kinds.

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Q Murder cases?

A I don't think there is currently a murder.

#### Page 83

- Q For the people who are on the waitlist, what happens to their criminal cases while they are on that waitlist?
- A Most of them, the judges have been passing counsel status hearings.

# Q Do you know of any people on the waitlist who have pleaded guilty without counsel?

A I don't know any specific examples. I'm sure it's happened. A lot of the judges are reluctant to do anything with the case since they have applied for the public defender and we have indicated to the court they qualify. So the judges -- I think most judges are reluctant to do anything with them. But I know or at least I'm fairly confident that in at least a couple of circumstances people have pled quilty.

#### Q What circumstances were those?

A Well, the circumstances would be the county that they were in. So Texas County, I would guess that a number of those people who were in jail, especially on lower-level charges like misdemeanors and probably low-level felonies, the prosecutor probably got them to plead because it was probably the promise of probation.

# Q And you said probably because you have no personal knowledge of those cases?

A Right. And I have just seen this happen in

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There was and then the judge ordered us in.

#### Q A, B felony case?

A Yes. There are definitely A,B. They are robbery first. There are serious cases on there.

# Q And you said that some of the people on the waiting list are currently in custody?

A Yes.

#### Q Do you know roughly how many people?

A Probably close to maybe 50 percent. In

Crawford County, one of our counties that was probably the most overloaded, we created the waitlist. No cases have come off that waitlist except for two or three where the judge has specifically ordered us in. So there is a lot of people in jail in that county who are on the waitlist. So that kind of probably increases the average. The other counties we have been able to pull people out of jail and get them off the waitlist a little faster.

# Q Have you received any reaction from people who are on the waitlist?

A Yes. I have a stack of letters of -- I would call them complaint letters, but I don't know that that's really the right word. They are saying, you know, I need an attorney or you're my attorney, how come I haven't seen you; that kind of thing. But that pile just grows, it doesn't every shrink.

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Texas County, so I know it happens and I wouldn't be surprised if people on the waitlist. One of the weaknesses of the waitlist is that it would expect, or at least I would expect that we would go through and evaluate it from time to time to make sure that these people haven't hired counsel or pled. I haven't really had the luxury to reevaluate it. So 200 cases on the waitlist or 200 clients on the waitlist, you know, it may be slightly less because some of those people have maybe they have hired counsel or maybe they have pled, but I have no way to -- well, I have a way to do it, but I don't have the time to do it.

### Q How have judges in your area responded to this letter that you e-mailed them?

A Well, most of them ignored it. We met with all the judges. So I sent this letter and then we then met with all of them to talk with them about it. One of them threatened or made a veiled threat of holding me in contempt. A couple of them were in agreement that something needed to be done and they actually, I think, made attempts to assist us and that would have been the 42nd Judicial Circuit. So they did things like basically abided by the waitlist. They didn't order us in any cases. They made some minor attempts to appoint private counsel. But that's the exception, so.

Q What do you mean when you say minor attempts

21 (Pages 81 to 84)

#### Page 85 Page 87 1 to appoint private counsel? 1 it was saying that we were violating 600.063 and 600.062. 2 A Well, if there is -- I know of at least one 2 And so I think he was asking, you know, was this something 3 instance where a private attorney was in the courtroom and 3 going on. Were we being ordered to do this or was I doing 4 4 this on my own. I said no, this is coming my attorneys and it was a probation matter and we had indicated this 5 particular person was on the waitlist. The judge looks 5 me and not Columbia. 6 around and sees this private attorney and says to the 6 Q And by Columbia, you mean the central MSPD 7 7 attorney, "Welcome to court today. I'm appointing you in office? 8 8 this case." 9 9 Q So your understanding is he had expressed Q Do you know who that attorney was? 10 10 concern that this was an order coming from the MSPD central 11 Q Did they have prior criminal experience? 11 12 12 A Right. 1.3 Q Do you have any supervision over that case 13 Q And you were explaining to him that this was that otherwise would have been assigned to the MSPD? 14 the decision your office and your attorneys had made? 14 15 15 A Right. Because we had -- I think one of my 16 16 attorneys had told him that this was coming from Columbia. Q So I'm going to hand you another document that 17 we'll mark -- we'll ask the court reporter to mark Exhibit 17 and I just think they didn't understand who was actually 18 56. Do you recognize this document? 18 creating the waitlist. It had nothing to do with Columbia. A I do. 19 19 I didn't ask for permission. I don't even think I 20 Q What is it? 20 notified -- I probably sent them a copy of it. I don't 2.1 A Again, it's the correspondence I sent to the 21 think I said hey Jackie is it okay that I do this. I'm 22 judges. I think it's -- well, at least the first two pages 22 pretty sure I just did it. 23 are the same document that was Exhibit 55, I believe. 23 Q Do you see in here a reference to a meeting 24 with Judge Long and Judge Hedrick? 2.4 Q What about the rest of this exhibit? 25 25 A This was correspondence with one of the A Hedrick Page 86 Page 88 1 Q Hedrick. 1 judges -- well, it looks like it's e-mails that I sent in 2 2 A Yes. regards to the waitlist and the caseload issues in general. 3 There is an e-mail I sent to one of the prosecuting 3 Q It says you were planning to go to meet with 4 attorneys and then correspondence between one of the 4 them. Do you know if that meeting took place? 5 circuit judges and one of the attorneys who is no longer in 5 A It took place with Judge Long, not with Judge 6 6 Hedrick. I don't think Judge Hedrick was available that 7 Q Let's -- I think this is how it's produced but 7 day. He -- honestly, I don't know that we actually ever 8 met with Judge Hedrick now that I think about it. He is 8 I think as you indicated it's a few different e-mail threads. So let's start on the second to last page that's 9 9 the family court judge and the civil judge and he doesn't 10 10 really handle criminal cases except for maybe a few change Bates Stamped and dated 39446. A Okav. 11 of judges. Judge Long is the main judge for criminal cases 11 in Pulaski County. Sorry. 12 12 Q What e-mail does this appear to be to you? 13 A This was an email that I sent to Kevin Hillman 13 Q No go ahead. 14 kind of letting him -- updating him on what we were doing 14 A That meeting with Judge Long did occur. 15 15 regarding the waitlist. Q What happened at that meeting? 16 16 A The judge in chambers acknowledged more or Q Who is Kevin Hillman? 17 A He is the elected prosecutor of Pulaski 17 less that yeah, you guys got a problem. But like most 18 County. 18 judges, they are not really able to do anything about it or 19 Q Why were you sending the e-mail to Kevin 19 at least they feel like they can't and that it's our 20 Hillman about the waitlist? 20 problem, not theirs. He kind of had a let's wait and see 21 A I think -- I'm having difficulty remembering 21 approach to the waitlist. It was a cordial meeting. One 2.2 22 because I had a lot of conversations. We met with Mr. of the prosecutors was there. I don't remember if Kevin 23 23 was there. I know Brice Crowly and one of the assistant Hillman and talked with him about the issue. I think at 24 24 prosecutors was at that meeting in chambers. We just kind this point in time there was a document circulating amongst 25 the prosecutors that was an objection to the waitlist and 25 of outlined where we were at and why we were there and how

22 (Pages 85 to 88)

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#### Page 89

- we got there. This judge, Judge Long, it wasn't long before he adopted the policy of appointing me, so he's one of the judges who disregarded the waitlist.
- Q If you look at the prior two pages ending in Bates Stamped 44 and 45, what does this e-mail chain appear to refer to you?
- A This was in reference to Michael Jacobs, an attorney who was in my office at the time, but who got hired as the district defender of our Troy office. And Mr. Jacobs when he got that position, I told him that I would not be reassigning his cases to another attorney in my office because I didn't believe I had any attorney who could take those cases until we got somebody to replace him. And so this is kind of -- this was his attempt to see if he could get the judges to let him out of those cases. Judge Hickle would not let him out without another attorney
- Q And if you turn back to Bates -- the prior page ending in Bates Stamp 43 I think that e-mail from you, does it appear that e-mail from you to Judge Hickle is also part of this e-mail chain?
  - A Yes.

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Q So this e-mail says that you would be happy to meet with Judge Hickle to discuss Mr. Jacobs cases. You indicated that Judge Hickle would not allow him to simply

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#### Q Why don't you try to contract out more cases given the waitlist?

A I send every single case that I have been ordered to enter since I began the waitlist. I have sent a conflict form, our standard conflict form, and it's been filled in with the case information, kind of the court dates, the client. I send every one of those to Joel Elmer, our deputy director, who is in charge of contracts saying it's a conflict. Every one of those have been denied. I have -- I don't have a budget within my own office to contract out conflicts.

#### Q When you have indicated that they have been conflicts, in what sense are they conflicts?

A I may get the rule wrong, but I think it's 4-1.16 or 17. In the sense that by taking that representation, that is going to take away time that I need to spend on my other clients. I can't represent them both because of the time constraints.

#### Q You said that these request were denied. Were you given any other explanation for why they wouldn't be contracted out?

A I think realistically -- well, there is a number of reasons I suspect and this would be speculation because I don't think Joel Elmer ever gave me anything more than denied. But I do know this, that you know, the

#### Page 90

#### withdraw from those cases. So what was the result of this exchange?

A Mr. Jacobs still has one or maybe two cases. When I -- after -- I could not keep Michael Jacobs in Rolla. That became very clear. I could not -- he could not keep the cases and be the district defender in Troy. It's just not logistically possible.

A It's maybe 150-miles. It's over a two-hour

drive. Michael was handling Texas County, which is another

#### Q How far is Troy from Rolla?

50-miles, an hour down the road. So it would be over three hours for him to go to court and meet with clients one way. What happened as a result of that is that again the judge would not let Michael out, which I was okay with because I didn't have anybody to give the cases to. But through discussions with our director, trial division director and our contract, our deputy director, Joel Elmer and Ellen Blau, they were able to find some money to provide to my office to contract out cases and so we were able to contract out about half of Michael's cases. The other half he disposed of over the course of the month or so that he knew he would be leaving. I took a few of his cases, the ones that we wouldn't be able to contract out. Then, like I said, he's left with maybe one or two cases, a murder

first and a couple others. I don't remember what they are.

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contract budget of MSPD is limited. But probably more
importantly, in my geographic area, that we are have very
few panel attorneys. The panel attorneys we have handle a
huge caseload of ours. I don't know how many cases we
contract out a year, but I would guess it's probably at
least 200. My understanding that our conflict division
attempts to keep these attorneys at a reasonable level.
What level that is, I don't know, but they won't give them
400 cases. You know, they are not going to give them ten
murders. They are going to try and make sure clients
receive adequate representation. I lost my train of
thought.

Q That's all right. A I don't remember what it was. The other thing they try to do is that, again, you have to have an attorney who is competent in handling a case and private attorneys, generally speaking, they don't have an advantage of having a system of attorneys. There is a lot of solo practitioners in our area. So for example, this murder first case that Michael Jacobs had to keep, we really wanted to contract it out. But the only attorneys that would be competent to handle it refused to take it. So even if we had \$10,000.00 to pay someone to take it, because that's that rate for a murder first, nobody wanted it. So even if theoretically, you know, we have the money,

23 (Pages 89 to 92)

#### Page 95 Page 93 1 but nobody wants to handle our cases. 1 aggravators, if you know? 2 Q In your opinion why do you think nobody wanted 2 A I don't know but I know I had a prosecutor on 3 3 a defendant murder first case say this last week that he 4 4 could file up to the day of trial. A Because of the time it takes. In fact, one of 5 the attorneys I actually e-mailed because I thought he 5 Q Do you recognize this document? 6 A Yes. 6 might be interested said he doesn't have the time to invest 7 7 in it. That would it take way too much time and it would Q What is it? 8 be better handled by a public defender who has the time. 8 A It is an e-mail I sent to our trial director 9 Q Do you think the payment schedule for conflict 9 Ellen Blau, regarding some of my concern with how things 10 cases impacts the ability to refer cases out? 10 were moving. 11 A Well, certainly. I mean, if we were offering 11 Q Why did you send her this e-mail? 12 \$30,000.00 for a murder first, you'd probably more people 12 A I think I already said that this job has 13 would be inclined to take it, but \$10,000.00 for a murder 13 become miserable. This was kind of in response to that to first is kind of a joke. I mean, I wouldn't want it as a 14 say we need resources. We need something to happen. I can 14 15 15 private attorney. only do so much. So to the extent that my office is short 16 Q Why? 16 of resources, I'm asking Ellen Blau, or whoever above me to 17 A That's way too much work. I mean, the fact 17 give me resources to address this problem. That's the same 18 that, you know, this person is facing potential of a death 18 as me sending the conflict forms to Joel Elmer, the deputy 19 sentence, you know, that's a case where you generally 19 director. It is an attempt to say I can't represent these 20 probably don't want to leave any stone unturned to ensure 20 people. Please give me some help. I'm really thinking in 21 they get the best representation possible because of the 21 this particular case, I'm telling Ellen I'm seriously 22 finality in the outcome. So the hours you would spend, you 22 thinking of quitting. You know, figure something out so I 2.3 23 know, there is no limit. You know, murder first where they can keep doing this work. 24 24 are none death take tons of time, probably, you know well Q Why were you seriously thinking of quitting? 25 25 over hundred hours easy when you take a death penalty case. A Because I want to do a good job. I want to be Page 94 Page 96 1 So I'm not going to take a case and get paid pennies on the 1 able to represent my clients. I want my attorneys to be 2 2 dollar. So I think our capital division, I don't know but able to represent their clients to the best of their 3 they have limits on how many they handle and I think it's 3 ability. I want these clients to get their fair -- to get 4 six at a time or six a year or something like that. So if justice, whatever that may be. When the files continue to 5 5 that's their limit, if you're a private attorney, you got pile up and people continue to sit in jail and you're not 6 to pay the bills. 6 doing anything about it and can't do anything about it, it 7 Q So the capital division doesn't handle 7 leads you to start thinking about alternatives like why do 8 necessarily every capital case in the MSPD system in your 8 I do this. Why do I continue to try to fight this 9 9 injustice when nobody seems to care. Maybe I'm wrong. 1.0 10 A No, they handle every capital case, but not Maybe all that this really needs is a suit to stand up next 11 every murder first goes capital. So every murder first has 11 to this person. Anyway, you begin to question why it is 12 12 the ability if the prosecutor chooses to file aggravators you do what you do and why do you put up with it everyday. 13 and go death, they can do so. This particular case I'm 13 I can get a job somewhere else and in fact I did start 14 talking about right now the prosecutor has not filed 14 looking for other work. 15 aggravators and has not sought the death penalty. Although 15 Q What led you to join the MSPD in the first 16 16 yesterday he indicated he wanted this guy to get the place? 17 needle, so that may change. If that changes, it will go to 17 A Well, like I said, I did the two internships 18 our capital division but right now it remains ours. 18 in law school. I did the public defender internship. I 19 Q So a case could proceed to trial without 19 did a civil internship. I certainly liked the money aspect 20 aggravators and remain with a trial division area until 20 of the civil, but I enjoy the public defender practice and 21 aggravators are filed, then it switches to the capital 21 I prefer rural area. So I didn't really want to live in a

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city. So between those two things, I really liked the idea

Q In this e-mail, you said, "The words of Zell

Fisher ring louder to me every day." Do you recall what

of being a public defender.

A Right. And we handle several murder first at

Q When is the latest a prosecutor can file

any given time where they are none death.

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#### Page 97 Page 99 1 you were referring to? 1 waitlist. We asked him to appoint private attorneys and we 2 A Yes. In the Hinkebein decision, Zell Fisher, 2 asked for him to be lenient on continuances with people out 3 he's on the Supreme Court. He basically said -- I never 3 4 get it right, but he said something along the lines like 4 Q Did he allow you to use the waitlist? 5 "Sometimes you do something" -- I don't remember exactly 5 A He did. 6 but sometimes you take a different job and that's what I'm 6 Q Has he appointed private counsel in cases? 7 referring to is the take a different job. If I can't 7 A I don't believe he has. But the associate 8 provide ethical representation; if I can't do the things 8 judges in the 42nd; one associate judge has and the other 9 that I'm required to do as a lawyer that I swore to do when 9 circuit judge has. 10 I took the oath and that I just signed my bar form the 10 Q Do you have an understanding of how the 11 other day to get my new bar card, you know, and I had to 11 private bar has reacted to being appointed cases? 12 reaffirm the oath. If I can't live by that doing this job, 12 A Well, they do not like being appointed. I 13 then maybe it's time to look at taking a different job 13 have only spoken to one who was appointed and he just kind 14 because I don't want to be suspended. I don't want to lose 14 of joked about it. But also in that same conversation, he 1.5 my license. But probably more importantly, again, I think 15 liked the waitlist because it was generating clients for 16 Hinkebein opened my eyes to the fact that I haven't been 16 him. 17 providing ethical representation. 17 Q Do you know roughly how many cases in your 18 Q Do you think the lawyers in your office are 18 area have been referred to private attorneys that are --19 able to provide ethical representation? 19 that would otherwise be on your waitlist? 20 A No. 20 A I think two. 2.1 Q I'm going to show you another set of e-mails 21 Q And has Judge Pearson or other judges in Texas 22 I'll ask the court reporter to mark as Plaintiff's 58. If 22 County been granting continuances to people or been more you just take a minute and review this document. 23 23 lenient with continuances, I believe is what you said? 24 A Okav. 24 A I don't think we have got to the point where 25 Q What does it appear to be to you? 25 we have asked for continuances on cases that are cases that Page 98 Page 100 1 1 A This -- back when we initiated the waitlist. we have been appointed that were on the waitlist because we 2 2 really haven't been appointed to very many cases. The 42nd we received -- or I received this response from Judge 3 Pearson, the presiding judge in the 42nd circuit. He was 3 Circuit, the judges there, it's a very relaxed circuit. So 4 very concerned that people would be sitting in jail and cases kind of sit forever. I mean, so at this point with 5 would not receive an attorney early enough in the process. 5 these being brand new cases, they are probably getting set 6 And so he had requested that we arrange a meeting to 6 for trial a year from now. So it's not really something discuss what can be done. I think Judge Pearson recognized 7 where you're saying we need anything continued. You know, 8 8 time will tell. there was a problem and was trying to find ways to address 9 the problem and so this was the back and forth to try to 9 Q Are there judicial circuits other than the 10 get together and meet. 1.0 ones we have talked about through these documents that I Q Did you meet with Judge Pearson? 11 haven't mentioned that you're responsible believe for? 11 12 A I did. We had a meeting with Judge Pearson 12 A The only two circuits we are responsible for 13 13 and Judge Bernstein and the assistant prosecutor of are 25th and the 42nd. 14 Crawford County. 14 Q So I'm going to show you a document that's 15 previously been marked Petsch Exhibit 5. Do you recognize 15 Q How did that meeting go? 16 A We received a muted favorable reception from 16 this document? 17 the judges. Again, Judge Pearson I think he will 17 A I'm sure I have seen it, but I don't. 18 acknowledge and he has. He has provided a 600.063 order 18 Q What does it appear to be to you? 19 and I think he said something along the lines like they 19 A Well, it's a suggestions for a writ of 20 aren't able to provide effective representation. So he 20 prohibition that looks like it was drafted I'm guessing 21 acknowledges that, but he want us to provide solutions to 21 probably by Greg Mermelstein to be used when a court 22 22 that problem and he was asking us at the meeting what appoints us. 23 23 solutions do we have. Q You mentioned earlier that you had filed a 24 24 writ to try to object to an appointment by judges in your Q Did you have solutions to offer him?

25 (Pages 97 to 100)

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area. Did that writ look similar to this motion or was it

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A We did. You know, we asked him to allow us to

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#### Page 103 Page 101 1 different? 1 whole lot of point in following the statute in that 2 A I'm sure it was similar. We did not receive 2 particular instance. So I created a waitlist. I believe 3 any assistance from our offices, our main office in 3 it's 600.062 says we cannot refuse cases. It was never my 4 Columbia, in doing our writ. We did that on our own. 4 intention to refuse representing any client; that we would 5 Q And that writ was denied? 5 represent all of them. It just meant we would represent A It was denied at the Court of Appeals and the 6 them as an attorney was available, so that was the purpose 6 7 7 Supreme Court. of the waitlist. So that's why I went that route. 8 8 Q Have you filed any other writ since that writ Q I'm going to show you a document that's 9 9 previously been marked Exhibit 54 -- or actually you can was denied by the Supreme Court? 10 A The Supreme Court, although they did not issue 10 put that aside for one second. Finishing on 600.063; you 11 an opinion, they checked a box that said due to 600.063 11 mentioned that 600.063 doesn't apply office-wide. What was 12 hearing because they did not deny it with prejudice. So 12 the scope of the Order that Judge Pearson entered for 1.3 they hinted at that we could re-file it after we do 13 600 063 14 14 A It applied to -- in my mind it applies to 15 Q What is a 600.063 hearing? 15 Crawford and Dent County only and the attorneys in those counties. So I don't -- it's again, it's a difficult 16 A Well, 600,063 is a statute whereby it is our 16 17 remedy when we believe that we have too many cases, we are 17 statute to understand and even though it's short, it's not 18 supposed to file a motion with the court to ask the court 18 technically difficult, but application-wise it was written 19 to review our caseload. Not of all of attorneys, but just 19 by a legislature who doesn't really understand know court 20 of one or some for the court to determine whether or not 20 proceedings and how things happen. So they didn't even 21 one, we are over worked; and two, if so, what remedies, 21 really tell you how to file it or, you know, do you file it 22 Q Have you filed any 600.063 motions? 22 in an individual case. I did it by just e-mailing the 2.3 23 judge and said here is my motion. But I think Ruth filed A Yes. 24 it in a case and I don't know that neither way is wrong 24 Q How many? 25 25 A Two necessarily. So I don't know at this point whether it Page 102 Page 104 1 1 applies only to the three attorneys that I have in Crawford Q What was the result of the filing of those 2 2 and Dent County. Does it apply to the counties? I don't motions? 3 A I filed one in the 42nd Circuit and one in the 3 know. Does it apply to other attorneys if they transfer 4 25th Circuit. In the 42nd Circuit we had a hearing. That 5 5 was with Judge Pearson. He -- I don't know if grant is the Q If you could look at Exhibit 54 now. Do you 6 right word, but he issued an Order basically saying that 6 recognize this document? 7 yes, he believed that the attorneys that I had suggested in 7 A I do. 8 8 the motion could not handle effectively their cases and he Q What is it? listed out a number of remedies that mirrored the statute. 9 9 A It is a suggested motion to withdraw that was 10 1.0 Q What are those remedies? created by, I believe, Greg Mermelstein to provide some 11 A That the judge can waitlist. That he can be 11 guidance should an attorney feel that they cannot meet the 12 12 lenient with continuances. That he can appoint private demands of their caseload 13 Q Why would an attorney in the MSPD use this 1.3 counsel. That he can -- those are the three I remember. I 14 believe there is maybe six, five or six. I don't remember 14 document? 15 what the other ones are. But he basically listed those out 15 A Well, because I think probably every attorney 16 in MSPD has an excessive caseload and probably should be 16 as potential remedies. 17 Q What happened in the other judicial circuit? 17 moving to withdraw on cases because they are unable to 18 A The other circuit the judge has scheduled a 18 provide ethical representation. 19 hearing for Wednesday of next week. 19 Q Have any attorneys in your area moved to 20 Q Why did you first send the e-mail saying that 20 withdraw from existing cases? 21 you were creating a waitlist before filing a 600.063 21 A One has. 2.2 2.2 Q Who is that? 23 A Well, as I expected, the 600.063 motion would 23 A Me. I actually filed this -- I believe this 24 2.4 not provide relief and it doesn't allow us to address an motion. It's a lot of work. I spent a lot of time putting 25 entire office, so it didn't really seem like there was a 25 it together and it was summarily denied.

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#### Page 107 Page 105 your office to provide effective representation? 1 Q There was no hearing over the motion? 1 2 A The court called it up and I said, "Judge, I 2 A Yes. 3 filed a motion." You know, we had a little discussion on 3 Q How? it but that was -- that was it A Well, ideally, a client would have I think 4 4 5 Q Do you know of any other MSPD attorneys that 5 horizontal -- or vertical representation. So they have the 6 6 same attorney from the date that, you know, they are have filed similar motions? 7 A No one in my office I believe has filed this 7 charged when they first get their attorney through trial or 8 motion 8 plea. I think that goes -- that's for a whole host of 9 9 Q Do you know what the Missouri Coalition for reasons that I have already talked about like, you know, 10 the Right to Counsel is? 10 developing trust, understanding the case, you know, what 11 A I do not. 11 discovery is needed, what experts are needed, why certain 12 Q Are you aware of any pro bono programs that 12 things have happened. You know, the memory that you get 13 have been created to take criminal cases that would 13 from doing a preliminary hearing or something just knowing 14 otherwise be handled by the MSPD? 14 whether a witness is credible or not. There is a whole 15 15 A Yes. It may be that, I just don't remember host of things. Every time you transfer a new attorney 16 16 the name. My understanding is that in St. Louis and Kansas into the case, that's lost and they don't have that same 17 City that some of the law firms there have agreed to take 17 frame of reference that the other attorney had. And so you 18 cases to help train their young attorneys in litigation. 18 lose that every time and I think you just lose more and 19 Q But those programs are limited to, in your 19 more every time you change attorneys. But also the 20 understanding, Kansas City and St. Louis? 20 client's right. I mean, the clients have a right to a 2.1 A I don't think they are limited to that but in 21 speedy trial. And, you know, even if we are not asserting 22 rural Missouri there are not law firms that have excess 22 it, the idea that most clients that I have, you know, if 23 capability, I think, to take on cases like that pro bono. 23 they are in custody will be custody if they go to trial for 24 Q So there are no, as far as you're aware, pro 24 a year or more, awaiting trial is in large part of a 25 bono programs or representation in counties that your area 25 function of the fact that they have gone through four or Page 106 Page 108 1 1 covers? five different attorneys by the time it gets to trial. And 2 2 the only reason it's getting to trial is because now it's A There are certainly no programs. 3 3 Q We talked earlier about the high rate of my case because the judge refuses to grant any further 4 turnover in your office. What kinds of problems are caused continuances and I cannot give it to a brand new attorney. 5 by high turnover rate? 5 Q You said four or five attorneys for a single 6 A Clients go through multiple attorneys. Every 6 case; how common is it for a case in your office to be 7 time an attorney gets a case, they have to get up to speed 7 transferred to four or five attorneys over the life of the 8 8 on a case and that takes a lot of time. So cases take much case? 9 longer than they should to get to some disposition. It 9 A On the more serious cases, that's probably the 10 creates training problems. I mean, the biggest impact of 10 norm. On the -- misdemeanor or C, D, E felonies that don't 11 take a year. You know, if it's a case that only takes six 11 the constant turnover is that, you know, it's a huge time 12 12 waste to get attorneys up to speed. And then the other months, you're probably going to have the same attorney. 13 13 You know, you might go through two attorneys. But on like, issue is when I'm hiring attorneys, I lose, you know, a day 14 14 every time I have to do interviews. you know, murder, rape, unclassified felonies, you are 15 Q How are cases transitioned when someone leaves 15 going to have four or five until it gets to me. 16 the office? 16 Q How long does it take you to fill a position 17 17 A Traditionally, when somebody would leave the after somebody leaves your office? 18 18 office, typically at that point they are handling more A Historically it would take a month to a 19 serious cases. So those cases would probably have to be 19 month-and-a-half. Right now we have an opening. I had 20 given to an experienced attorney, the higher level 20 four applicants that were qualified. And when I say 21 felonies. So you would shift the caseload. So the person 21 qualified, it used to mean that they at least had a 22 22 license. Now qualified means that they are capable of leaving cases would then go to next most senior attorney 23 23 and that attorney would then shift their cases to the 24 24 incoming attorney. Q By capable of getting a license, do you mean 25 25 Q Does that affect the ability of attorneys in they are recent law school graduates who haven't passed the

27 (Pages 105 to 108)

#### Page 109 Page 111 1 bar vet? 1 would basically be that we entered the case because they 2 A The last person I hired, he had a license out 2 met our qualifications. What this is saying is that we 3 of Oklahoma, so he had to get a temporary license and he 3 denied them for some reason and so we had a determination has to take the bar in February. The two people prior to 4 4 made by the judge that we needed to enter the case. 5 that were Rule 13. So they were law clerks in my office 5 Q So these are cases where your office denied an 6 until they -- and I hired them in August. So they were 6 indigency determination, but over your denial the judge 7 7 basically practicing under my supervision up until October independently determined the defendant to be indigent and 8 when they got their results. 8 appointed the MSPD to represent them? 9 9 A Yes. Q And in terms of the available attorney 10 positions that you have to fill, did those attorneys still 10 Q And if you turn to the first page ending in 11 count against those slots even though they were unable to 11 Bates Stamp 58. Do you see the e-mail from Chad Picker? 12 practice --12 A Yes, I do. 1.3 A Yes. 13 Q He says, "Ellen, it is part of the HB215 14 14 agreement with the judges to help with our caseload. If Q -- by themselves? 15 15 the indigent PV and misdemeanor cases cannot be resolved 16 16 with the PA, judge, and defendant we are appointed." Do MR. SHAHABIAN: I think now is a good time for 17 a break. Go off the record. 17 you have an understanding of what he's referring to in this 18 THE VIDEOGRAPHER: Going off the record. The 18 e-mail? 19 time is 4:25 p.m. This ends Media 2. 19 A I do. 20 (A recess was taken.) 20 Q Could you explain what your understanding is? 21 THE VIDEOGRAPHER: Going back on the record. 21 A So I don't remember the year, but I believe it 22 The time is 4:34 p.m. This beings Media 3. 22 was sometime after the Waters decision. The legislature 23 Q (By Mr. Shahabian) Thank you for sticking 23 came out with House Bill 215, which basically kind of 24 24 around, Mr. Crowell, clarified the cases we could enter. Chad and I met with 25 25 A You're welcome. the judges and it was agreed that we would only enter into Page 110 Page 112 Q I wanted to just touch on a few -- we are 1 1 misdemeanors or probation violations if we were 2 2 going to jump a little bit and clean up a few random specifically ordered into the issue. So a lot of the cases 3 things. So I want to show you a document that I will ask 3 probably why our numbers looked higher than the rest of the 4 our court reporter to mark Plaintiff's 59. Do you 4 state was because of that agreement that the judges made 5 5 recognize this document? 6 A I can see that I received it at some point, 6 Q Do you know what Mr. Picker is referring to 7 but I don't have an independent recollection of it. 7 when he says "if the indigent PV and misdemeanor cases 8 8 Q What does it appear to be to you? cannot be resolved with the PA, judge, and defendant"? 9 A An e-mail chain between Chad Picker, who would 9 A Yes. What that refers to is in a misdemeanor 1.0 have been the district defender of my office at that and I 10 or probation violation, that's what PV means, it's expected would have been the deputy district defender, regarding 11 11 in the 25th and 42nd circuit that prior to appointment of 12 judges appointing us. 12 public defender in a case, that the judge -- well, that the 13 13 prosecutor is going to meet with the defendant and say here Q And if you look on the second page of the 14 document ending in Bates Stamp 59, do you see there is an 14 is my offer in your case. So, for example, let's say it's 15 15 e-mail from Ellen Blau that asks you to look at a a misdemeanor DWI. The prosecutor would meet the with the 16 spreadsheet and explain why the numbers of cases coded as 16 defendant and say my offer to you is a suspended imposition 17 judge determining indigency are above average in your area 17 of sentence, you know, if you want it, you can take it; if 18 as compared to the rest of the MSPD? 18 you don't, you know, whatever. So if they agree, if the 19 A Yes, I see that, 19 defendant takes that offer, then he would plead and that 2.0 Q What does she mean - do you know what she 20 would be the end of it. If the defendant doesn't plead or 21 means by a case coded as the judge determining indigency? 21 does not want the offer, then the judge would consider 22 A Yes. So whenever -- whenever we receive an 22 whether or not he needs to appoint us, assuming they 23 23 application we make a determination of whether or not they 24 24 qualify for our services. If they qualify, it would be Q Was jail time a possibility in these cases?

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coded as -- I'm not sure what it would be coded as, but it

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A Yes.

#### Page 113

- Q And so to be clear, at this point prosecutors would meet with defendants who potentially qualified for MSPD representation but had not been appointed counsel?
  - A Right.

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- Q In your understanding, were those meetings in those meetings, did the defendants have other counsel?
  - A They would not have had counsel.
- $\ensuremath{\mathbf{Q}}$   $\ensuremath{\mathbf{So}}$  she they would meet with the prosecutors pro se?
  - A Ye
- Q And they would be offered sentences -- deals on charges that potentially implicated jail time?
  - Δ Yes
- Q Do you know if the deals offered included jail time as a possibility?
- A I would say most of them had jail time as a possibility.
- Q What kinds of sentences -- sentences would be imposed in those cases?
- A I think generally speaking these agreements that are made and are still done on these misdemeanors cases are SIS probations and SES probations. So the defendant, if they accept the offer, they're going to be placed on probation. So jail time is a possibility, but only if they violate the probation. So that's what I think

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defendant wanted to accept that offer and the judge refused it because he wanted the person to be represented so and he ordered me in case.

# Q So these kind – these agreements are still in effect today?

A Yes. Well, in most of my counties. We stopped doing it in Texas County because the judge there routinely violated the spirit of the agreement, which was that they would not seek jail time, and the judge routinely gives very lengthy jail sentences. So we just said, you know, don't feel — we're not comfortable with that anymore.

# Q I'm not sure I understand. Could you explain how the judge would impose jail sentences in these cases where the negotiations involved probation or the idea of no jail time?

A So obviously the judge does not have to accept any agreed-to disposition between a prosecutor and a defendant. The prosecutor in Texas County, he would say I'm offering you probation. Let's say the DWI example; the defendant is like I will take it. And so he pleads and the judge says okay, that's great. I know you want probation, but I'm not inclined to do that. So do you want to proceed? And, you know, often because these people aren't represented, they don't understand as the judge, as he's

#### Page 114

- most of these were. Now, it does happen where a person maybe is in custody and the prosecutor said my offer is ten days, credit for time served or ten days or whatever, and the defendant may choose to take that. In the probation violation cases, those are misdemeanors and felonies. So the prosecutor would tell the defendant what their offer is for them to admit it, to the violation. And if the defendant wants it, then same sort of scenario, but obviously at that point since it's a probation violation, we are not talking fine only probation. That doesn't happen, at least not that I have ever seen. So we are
- Q And it's only if the defendant doesn't agree to whatever the plea offer is that your office would be appointed in those cases?
  - A In most of those cases.

always talking jail or prison time.

A Sometimes judges, rightfully so, don't feel comfortable with this arrangement. It's usually on felonies and so they just kind of do away with this agreement, this kind of loose agreement. They say I'm appointing the public defender assuming we have already notified the court that they qualify. To give you an example, I had email yesterday where the prosecutor had offered an individual probation. The client or the

#### Page 116

- smiling at them telling them telling them do you want to proceed, they think he's going to be lenient and he gives them a six-month sentence in jail. So that happened once or twice and we realized, okay, this is not what we had intended. So in Texas County, we -- because it's clear that the judge is seeking jail time even if the prosecutor is not, we just enter the cases.
  - Q Why did your office enter into these agreements?
  - A I think at the time it was our belief that that's what House Bill 215 required. We had hoped that it would reduce caseload and so that we could focus on the more serious cases, the felonies. This rule, although it's still in effect, it really only applies anymore to the probation violations. In a couple counties, some misdemeanors still kind of go along this way. But for the most part because everybody was violating it and people were going to jail, it became quite clear that constitutional rights were being violated and we decided that I think the courts basically decided that we need attorneys in these cases. Because nobody wants to say that jail time is off the table except for us; we would be okay with that, but none of the parties that matter in this situation.

Q What were the downsides -- and I think you

29 (Pages 113 to 116)

	Page 117		Page 119
	-		
1	mentioned some of them already but what were the	1	Q APD I would be a first-year attorney?
2	downsides for defendants who were charged with the kinds of	2	A Yes.
3	cases that were implicated by this agreement?	3	Q Do you have any understanding of why a judge
4	A I think probably one of the biggest	4	would appoint someone other than you into these cases?
5	downside I mean, I think a lot of times prosecutors	5	A I have a hunch.
6	really were trying to be fair and give the offer that they	6	Q What is your hunch?
7	would have given regardless. But I know of situations	7	A So yesterday I got an e-mail from the
8	where it doesn't really matter if the offer is what the	8	prosecuting attorney of Pulaski County saying the jail was
9	offer would have been to the attorney if there is a	9	rioting. And I think he was not literally, but the
10	suppression issue. If there is some other mitigation that	10	people in jail were getting upset because they did not have
11	the prosecutor should be aware of, especially with the	11	attorneys or attorneys had not entered their case, or maybe
12	younger or the mentally challenged clients. So there is	12	I'm in their case and I haven't been by to see them because
13	some serious disadvantages to this policy of allowing	13	I have too many cases. And so the I think he was very
14	defendants to plead in misdemeanors, or any case without an	14	concerned about the situation in jail and the sheriff had
15	attorney, to advise them of their rights and advise them of	15	contacted the prosecutor and said we have to do something
16	collateral consequences. A lot of people pled guilty to	16	about the people in jail. So the prosecutor told me that
17	those cases and, you know, you see them today and, like,	17	he was going to tell the judge today that this has become a
18	maybe it's a marijuana charge and that's impacted them	18	big problem. So my hunch is that he talked to the judge
19	somehow. In my little neck of the woods, maybe they pled	19	and the judge probably is aware of the fact that I'm not
20	to a misdemeanor domestic assault and they go to get their	20	actually appointing or entering attorneys in my office
21	hunting permit and they can no longer own a firearm or	21	unless they are able to take more cases and I'm the one
22	possess a firearm, so they can't hunt. They may not seem	22	entering. And, you know, unfortunately I'm not able to
23	like a big deal to someone who lives in a city, but in	23	provide the representation that these people deserve and so
24 25	rural Missouri, that's huge. That's huge. So, you know,	24 25	the judge, you know, he's not a fool. He's an intelligent
23	there are collateral consequences even with misdemeanors	23	person. He probably thinks, okay, well I will appoint
	Page 118		Page 120
1	that I think the prosecutors weren't advising these people	1	individual attorneys because now these people will probably
2	of, nor should they, but it was an impact of these people	2	get faster representation or he can order them to go see
3	not having representation. And on top of that, I think a	3	them or do whatever the judge feels is appropriate.
4	lot of them went on probation and then later on we're	4	Q If you spent the time you thought necessary to
5	dealing with probation violations where jail time became a	5	effectively prepare one of your client's cases, say one
6	real possibility.	6	that was going to trial; what would happen to your other
7	Q You mentioned that judges in your area have	7	clients?
8	been appointing you to cases on the waiting list over your	8	A Nothing.
9	objection. Have they appointed any other attorneys in your	9	Q What do you mean by nothing?
10	district in your area besides you?	10	A Well, nothing is happening in their cases
11	A You mean other public defenders?	11	that's what I mean. They get pushed aside.
12	Q Other public defenders.	12	Q Do you think the same would happen for other
13	A Just today. They started doing that today.	13	attorneys in your office if they were able to focus on a
14	Well, one did.	14	particular case, complex case, and give it the time that it
15	Q Who I know you have been here, but do you	15	deserved?
16	know who was appointed?	16	A With their current caseload, yes, I still
17	A Yes.	17	think that would happen. It does happen.
18	Q Who was that?	18	Q Are there times you have to triage cases doing
19	A Brandon Schwartze and Tom Moser.	19	less on one to do more on others?
20	Q And who are they?	20	A Every day.
21	A Brandon Schwartze is an APD III in my office	21	Q Do other attorneys in your office have to
22	and Tom Moser is an APD I.	22	triage their caseloads?
23	Q An APD III is a more experienced attorney?	23	A Yes.
24	A Yes. Brandon, I think he has three years	24	Q Doing less on one so they can be more
25	maybe four; somewhere in there.	25	effective on others?

30 (Pages 117 to 120)

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Q Is there anything else you think we should know about your office's ability or difficulty in providing effective representation to people eligible for representation?

A I think we have covered a lot of it. But I would say the problem is getting worse as people continue to leave and as the quality of candidates we get continues to decline. One of the complaints that we haven't talked about but that's made, and Judge Pearson put this in his Order, is that the resources in the system are not spread equally. I don't know if that's true or not. I don't know what's going on in other offices. My experience has been that everybody thinks that their office is the worst and really it sounds like when I meet with other attorneys, we are all equally bad. So I can only speak to my office. But in my office, if things don't change things are only going to get worse. And we are not gonna -- I say that like it's not -- we're not going to maintain the bad representation we provided. It is getting worse. Our caseloads are going up and the quality of our attorneys is going down and the ability to train them and mentor them is decreasing.

Q Why do you think it will continue to get worse?

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- 1 hasn't worked out for them and, you know, this provides a
  - steady income. I think we are seeing the few applicants I
- 3 have, either they don't have licenses or they are the
  - people who couldn't cut it in private practice and are
- 5 looking for a paycheck. They really don't have any drive
  - to do what this job requires. They, just like I said,
- 7 looking for a paycheck; a steady paycheck.
  - MR. SHAHABIAN: Thank you, Mr. Crowell. I
- 9 have no further questions at this time.
- 10 QUESTIONS BY MR. RAMSEY:
  - Q Good evening.
  - A Evening. Is it evening already?
    - Q It's getting close, five minutes away.
- 14 Q Again, my name is Steven Ramsey and I
- 15 represent the State of Missouri and Governor Eric Greitens.
- 16 I have a handful of questions. If at any time, again, if
- you need a break, just let me know and we can take that
- break but I will try to power on through. To begin, to
- fill in a few of the gaps that I may have missed or may
  - have not been asked. You came straight from undergrad into
- 21 law school: is that correct?
  - A Yes.
- 23 Q What were your degrees in in undergrad?
  - A I had a political science degree.
  - Q And you have been with the public defender

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A Because the experience level of the attorneys continues to go down and we used to be able to get some really quality candidates. I have been very lucky in the people I have been able to hire in the last year. But every week we get a list of new openings and every week it seems it grows and, you know, every couple of months I have an opening. And every time there is an opening, there is fewer and fewer candidates and the ones that are there are really, quite honestly, terrible.

#### Q What do you mean by terrible?

A There are people I would never consider hiring for a position but that I'm considering now because there is nobody else.

#### Q Why wouldn't you consider them for a position?

A Well, for one, I generally would want somebody who is already licensed in the state of Missouri. So that would be — most of the people I consider now don't even have a license. It's hard to say specifics but, you know, when you do a lot of interviews you begin to, you know, notice things about the person. Are they able to — do you believe, you know, you're making kind of instant judgments about people, but do you believe they can handle your jurisdiction. Can they stand up to judges. Do they care about, you know, what we do and our mission or are they just looking for a job because, you know, private practice

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- system since around 2008; is that correct?
- A I got hired in the fall of 2008.
- Q And within the past year or two or so, or as far as you can remember, who all have you spoken to concerning workload and caseload concerns? I presume judges from your earlier testimony. I presume some members of the private bar from earlier testimony. Have you spoken to nonprofit organizations or the press?
- A Nonprofit, I'm not sure they are nonprofit, but I would say I have spoken to commissioners and I have spoken to city councilmen and I have spoken to the New York Times.
- Q And by commissioners you mean county commissioners?

A Yes. Part of our funding comes from the commissioners. They provide the rent and utilities for our office. So I have spoke to them, you know, about our facilities and, you know, of course I talked to them about some of the problems we are facing.

- Q And concerning the amount of expertise and the level of experience that you testified earlier to; when you started was in the heart of the recession or the beginning of the recession, 2008 or so?
- A Yeah. I mean, yes.
  - Q And would it be fair to say that as the

31 (Pages 121 to 124)

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#### Page 125

### economy has improved, the quality of your candidates has decreased?

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A I can't speak to what the quality of candidates were when I was hired up until, you know, I didn't get into management, I think until, 2013 or '14. I can't remember which. I think I was a good candidate. But no, I would say this, the people that I started with and that I saw for the first four or five years and my first couple of years in management were excellent candidates and went on to do great things. We used to have -- it wasn't uncommon to 20 or 30 applicants to kind of go through to determine who we were going to interview. We used to be able to screen out people. There is no screening anymore because if we screen, we wouldn't have any candidates. So, yes, the quality has gone down, but also the number.

# Q And so the period of time since you have been in management has been relatively brief in terms of the quality candidates coming in and out of the door?

A Well, I can say yes. I mean, it's been about four years, but I can say I have seen a change over the four years.

## Q Sitting here today how would you define a case as it's relatable to your district?

- A A case is a client who has a criminal charge.
- Q And how does a case become closed within your

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previous testimony to suggest that before Hinkebein, the decision, Missouri Supreme Court decision, you dedicated a substantially more amount of time to supervising and administrative tasks versus after Hinkebein?

A Yes. I mean, before Hinkebein, I was – I allowed attorneys in the office to have much higher caseloads. So, again, the average case – the highest caseload in my office was somewhere around 200 and the lowest would have been probably 120, maybe a little lower depending on how new they were. Since Hinkebein, I decided that I could no longer allow attorneys to have such caseloads. So that's the purpose of the waitlist and then not entering the attorneys on the case but entering myself.

Q And am I understanding your testimony to be that before Hinkebein when the caseloads were substantially larger, there was an issue effective assistance of counsel there and even after your caseload control mechanisms of waitlist in place that there is still a dramatic issue that's getting worse as opposed to — I will stop there, yeah.

A Well, you said it's getting worse. I would say it's getting worse for me and I would say that if we -- as the judges become -- or as the waitlist fades away and as we go back to business as usual, as that seems to be what's probably going to happen despite my best efforts.

#### Page 126

#### system -- or in your district? Pardon me.

A We close our cases based upon on the conclusion of the case. So whether that's through a guilty plea or if we go to trial after sentencing. When we close out a case -- so the only exception to that is when we have a client who goes up on a 120, so 559.115 or some other 120. We close the file at that time but we enter the hearing date for the 559 review because if the client is not going to get released, we will represent them at that hearing.

#### Q And for the record, what is a 559 review?

A So when a client, you know, when a client is sent to prison sometimes the court retains jurisdiction under Section 559.115 RSMo. Basically the client goes up. He does 120-days shock. He may get treatment; he may not in the Department of Corrections. As long as his behavior is good, he typically will get released, but that's up to the judge who sentenced him. So it allows the court to retain jurisdiction for that 120 days. The hearing would be if — the only time there is a hearing if the defendant does something inappropriate or violates the rules of the 120. While in the prison, they are entitled to a hearing and we would represent them at that hearing, which is a farce, but we still do it.

Q Now am I correct in understanding your

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- The caseload is going to get worse because, generally speaking, over the last, you know, twenty years or so there has been a steady increase in the number of cases across our jurisdiction and across Missouri. So I suspect the numbers, even if the plateau they are still extremely high, but I don't see that happening. But more importantly, and I think as it impacts my office, is the constant turnover that I have and the lack of experience that I have and the quality of candidates that I'm able to hire; those are the things that are going to make it continue to get worse.
- Q You testified about an intake sheet. And I believe it was in the conversation of bond arguments and ascertaining whether or not there was a strong argument to argue for reduction of bond. Are there other, I guess one pagers, that would help train or alert your newer attorneys to the expectations of various levels of representation?

A I know I have seen different, you know, checklist-type things throughout my career as a public defender that various people use. So they probably exist. The intake sheet we use is actually I think three or four pages because there is so much information that you really need to get in that initial interview. I can't remember everything and so this just — even me with experience, I would use this sheet. Are there other sheets that we could probably give to attorneys, yes, but sometimes it's only as

32 (Pages 125 to 128)

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good as the, you know, the user. And if user doesn't know what the words mean, like for example, you asked what's a 559. If I put on there, you know, 559 and they have no idea what that is, it's not going to be any use to them.

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Q So you testified — and I think the phrase you used was something to the effect of younger or newer attorneys don't know what they don't know or something along those lines. In what ways as their district defender have you gone about educating or training them to teach them what they don't know?

A Well, I try to lead by example. So, you know, when they are in court, I show by example. I would also tried to educate them when they are in court. When they bring cases to me, I would talk to them about the things they need to be doing. The guidelines I make sure usually on their first day or first day or two, I would make sure they have a copy of the guidelines and that they have gone through them. The guidelines give some guidance on how to work up a case. It's not really a how-to guide, but it does -- it gives you an idea. There is also an attorney workbook, a new attorney workbook, that I think was created by Wayne Williams in I think it's the 24th -- Area 24

Office of Public Defender. I give them a copy of that and that is kind of a how-to guide of how to work a case through the judicial system. So those would be the main

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#### Q How about the usage of experts?

A So with experts I would distinguish between mental health experts and other experts. The reason I do that is because I think they kind of cover two different areas. Mental health experts I'd say has been pretty level. Other experts, it's almost nonexistent. And that's, I guess, that's also stayed about the same.

Q And did I understand you correctly in that the way you assign your cases in your district is one by geography in terms of what counties the various assistant public defenders are in, but also by expertise or experience?

A Yes. So we would not -- I would not want to give a serious case to a new attorney.

Q And is the assignment totally done by yourself or do you, I guess, field that out to the deputy director or someone else within your office?

A Right now, there is kind of a mixed system.

So I have one APD IV, that attorney has, like I said, 15 years experience. He is in one county and he's handling every case that comes into that county, which is at any given time 150 cases. So that -- every case that comes into Dent County, he gets. In all the other counties, since I have waitlisted, all the cases that are open to me, are being assigned out by me. And so I would determine

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ways. That and I guess I would pair them -- I try to pair them with a more senior attorney.

Q Have you noticed any trends in the cases that you're seeing and how they are being represented? What I mean by that are you taking more depositions now than say at the beginning of your tenure as district defender? Are you personally or attorneys that you supervise?

A So you're asking me as my tenure as a district defender not as a public defender?

#### Q Correct.

A I don't think the number of depositions I have had has. It's probably decreased for me personally. For my attorneys and in what timeframe are you looking at?

Q It can be within the past year or past two years. You have been district defender for around three years; is that correct?

 $\ensuremath{\mathsf{A}}$   $\ensuremath{\mathsf{Y}}\xspace$  Yes. And then I was a deputy for two before that.

Q Yeah. Well, within the three years that you have been the district defender and if you have that's more than five, I'm just trying to get a sense.

A So I would say that it was pretty even throughout that period until the last couple of months and there has been an uptake in the number of depositions being taken.

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what cases they should get based upon the priorities that the judge has already determined, which is basically are they in custody or not. The cases that I don't assign out, they come into my clerks and my clerks are tasked or I delegate the authority to them to kind of make that determination of whether or not the murder should go to this APD or this APD. Generally speaking, when a serious case comes in, they are going to let me know and I'm going to give them some feedback.

Q And when you say your clerks, are you using legal assistants or your clerical staff?

A Clerical staff.

Q And how many trials, say within the past year, has your — have you yourself tried or your office tried? So that's a two-prong question.

A In the last year, I have probably tried maybe a half dozen. I say my office — and it's a rough guess, but I would say probably maybe 20. That might be a little high, 15 to 20.

Q And are these jury cases?

A Yes.

Q Do you have a sense for how many bench trials are tried every year in your district?

A Maybe half a dozen. There is not a lot of incentive to do a bench trial.

33 (Pages 129 to 132)

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#### Page 133

#### Q Turning to your offices determination of indigency; who makes that determination in your office?

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A It varies. So my clerical staff, if it comes into the office from our front window or over the fax machine, they are going to do it. If it's in court, it's typically going to be -- if the legal assistant is there, it's going to be the legal assistant. A lot of our counties, you know, there are one or two attorneys and we only have two legal assistants, so there is not really enough to send a legal assistant every time. So if it's just an attorney, then the attorney in court will make that determination.

#### Q Do you have any external or independent controls or verification procedures in place to verify whether or not someone is actually eligible for services or do you rely mostly on that application itself?

A Well, they are required by law to be truthful on the application, but that's obviously, you know, open to interpretation whether they are being truthful or not. It's rare that we would do an independent verification, but here is what we do. So when I get an application and I encourage everyone in my office to do this, if they put all zeros for income and, you know, everything is zero or if they write, you know, no income and whatever; I asked them follow-up questions. I do do follow-up with them. Like

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indigent, so it's not -- I don't know what percent. Like I said, when I'm in court and they are not in custody, it's pretty common to reject because, generally speaking, they have posted bond. But I don't know. I don't have a percentage or I don't have a number. Most of the people in iail are going to gualify.

#### Q And did I understand your testimony earlier to be that you had never been denied an expert that you thought you needed on the sole basis of funds?

A I have always gotten whatever expert I believe I needed. I may have had to have some additional discussion with the person -- the people that hold the purse strings. But generally speaking, I can't think of an incident where they out right denied me.

#### Q Have you ever denied an attorney that you supervised funds that you had discretion for or prevented them from moving onto the upper management?

A I have.

#### Q And have you done that for the sole basis of funds or for the similar reason that you were denied earlier?

A I would deny them because I would want -again newer attorneys don't understand a lot of times when it's appropriate to do a deposition. So if they send a request and say I would like to depose this witness and I

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- where do you live? How do you get by with no money? How
- 2 do you eat? You know, I ask them those types of questions.
- 3 Did you drive a car to court today? I lean on the side of
- 4 denying. So, you know, generally speaking, if they posted
- 5 bond, I'm going to deny them because, you know, I have to
- 6 be a steward of taxpayer money and I think that at least
- 7 some of these people might be able to hire counsel. I
- 8 don't know. So that's kind of where -- we don't do
  - independent verification. I have done it. I do it in rare
- 1.0 cases, especially as the case moves forward. To give you
- 11 an example. I had a case where an individual was
- 12 appointed -- we were appointed. He posted a \$100,000.00
- 13 bond. He was on GPS monitoring and paving for that somehow 14 every day. As we were developing the case he kept telling
- 15 me he owned the property that the alleged victim was living
- 16 on. So once I finally got record of that, I filed a motion
- 17 to withdraw based on the fact that he owned property. It 18 was denied. We do -- where it's apparent that there may be
- 19 some discrepancy with the application, we will investigate.
  - Q Do you have a sense of how often you reject applicants? And I understand your testimony earlier to be that even when you reject them, the court still sometimes appoints them. But how often would you say you reject
    - A Well, most of our applicants are truly

#### Page 136

- 1 asked them well, who is that witness and it turns out it's
- 2 a witness for them, for the defendant. Well, I would deny 3
- that request because that's foolish. Go interview them.
- 4 They are a favorable witnesses. But generally speaking,
- 5 the types of money that I control are for medical records.
- 6 I can control that. I can say you can't get the medical 7 records. I don't think I have ever denied that. Clothing
- 8 for clients for trial, you know, Good Will, Wal-Mart; I
- 9 approved those. I approve deposition request if it's under
- 10 \$500.00. I generally approve those except for what I was 11 just talking about where they don't really understand when
- 12 they can send an investigator out to interview. That's the
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- -- those are the main things I have control over in my 14 local budget.
  - Q Have you ever ran out of funds in your local budget and requested more for any of those various
- 16 17 categories that you just listed? 18 A I don't believe I have. I will say this, I
- 19 probably will this year because of the number of deposition 20 request. In the past, there used to be a policy in my
- 21 office for whatever reason that we were encouraged to --
- 2.2 not by Columbia, I don't think but by the former district 23
- defender to exceed \$500.00 on a deposition request. That 24 was so that the money would come out of the different
- 25 budget than our local budget for fear of running out of

34 (Pages 133 to 136)

Fax: 314.644.1334

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#### Page 137

money out of the local budget. I have never done that since I have been district defender. I have always used the local budget and I don't think I have ever ran out. At least Kathy Leer, my comptroller, has never notified me of such. We have ran out of postage before, but we got more money for that.

Q And when that happens, did you just request like hey, we are out of postage we need "x" amount more?

A Yeah

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Q When your attorneys go to trial or when you go to trial, do you normally send your attorneys with a second chair or third chair or do they try cases by themselves?

A I don't think I have ever had a third chair.

Generally, the practice in my office is that when you go to trial that the deputy district defender or myself should be a second chair. For my trials, personally, I will often bring along a second chair, but there are cases where I don't. It just depends on the case. There is a few reasons for that. The main reason is, again, these attorneys don't have any experience. It's often their first trial and so I want to make sure that they don't miss anything important. They make the proper objections, that the record is preserved; that sort of thing. But -- and then with the experienced attorneys, I usually have a second chair who is, again, you know they are learning. So

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- Q Would that be after the third attorney?
- A Typically, yes.

Q As on the side, do the attorneys that you supervise have laptops so when they are at their law days and they were waiting or if they are waiting to meet with a client where they can work remotely or is it all done back at the district office?

A The attorneys have laptops and they take them to court where there is WiFi. So we have basically three courts that have WiFi; three that do not. The laptop is useless where there is no WiFi. We can't access our network. The courts that have WiFi is sporadic and we borrow the prosecutor's WiFi in two of the three. So if they are new and they don't have the relationship with the prosecutor, they also don't have access to WiFi. But where there is WiFi, they do take their laptops. They do -- I mean, there is only so much you can do when you're in court and you're constantly being called up by the judge. But yeah, they do. None of the jails have WiFi. So the we don't -- the only time a laptop goes to a jail usually is if we are showing a video or some other discovery, pictures or things like that.

Q And does every attorney in your office have a laptop?

A Yes.

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they go and they learn kind of how to do a trial. Generally speaking, we make them do portions of the trial like, you know, the instruction conference or, you know, maybe they cross a witness. So that's where they get their experience by second chairing.

Q And there was some conversation concerning continuances. My question is if there are any policies or customs within your local district that would be akin to a first in first out or this case has been on our docket for two-and-a- half years and we need to expedite this. Is there any controlling policy to expedite those cases that have been lingering?

A Well, the judges. I mean, they -- personal to my office or to the jurisdiction?

#### Q Personal to your office?

A When -- sort of. And the reason I say sort of is after a client has gone through so many attorneys, eventually it ends up on my desk because I know we can't push it any further for the client's sake but also because the courts aren't going to push it any further. The courts don't seem too interested in really protecting the client's rights. They are more interested in moving cases. So when it comes to that point where I can no longer pass it and I know the judge is going to make it go to trial, it goes to

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Q Turning to your district's timekeeping history, if you will. Currently is your office tracking time in five-minute increments?

Q Currently is your office tracking time by tasks or by case?

A No. We stopped tracking time, I believe last year when Michael Barrett indicating we could stop.

Q And so currently the extent of your time keeping is how many hours per day or per case session --

A Sure.

Q - your attorneys have worked?

A That's correct.

Q Did you ever receive training on how to effectively track your time when you were tracking your time in the five-minute increments?

A I don't know that we had. I remember at our spring training there was. It seems like Peter Sterling, then our general counsel, gave us training, but it's been a long time and I don't remember. I remember their being confusion over how to categorize time because there was some areas that overlap, so they changed I think some of the categories over time. But once the RubinBrown stuff came about, it became very -- they narrowed the categories. It was pretty clear, I think, from that point forward.

35 (Pages 137 to 140)

	WATTHEW CRO	VVELL	12/20/2017
	Page 141		Page 143
1	Q Turning to that I want to draw your attention	1	defense attorneys, either private or public defender. So I
2	to Plaintiff's Exhibit marked 50. I believe it's the	2	can't imagine I know personally when I was there and we
3	Missouri State Public Defender system Fiscal Year Budget	3	were coming up with averages, I was thinking in my practice
4	Request.	4	how much time would this case take. That was what we were
5	A Okay.	5	instructed. To you personally, how much time would you or
6	Q Now you had testified earlier that you felt	6	if you had the ideal amount of time, how much time would
7	that some of these numbers or potentially all of these	7	you spend.
8	numbers were fairly conservative; is that correct?	8	Q And that was your experience as a member of
9	A For Rolla, I don't know about the rest.	9	the Delphi Group that put data into the ultimate RubinBrown
10	Q For Rolla.	10	study?
11	A Yeah.	11	A I don't understand the question.
12	Q Are you familiar or did you have any hand in	12	Q Said another way; you're speaking from your
13	the creation of the underlying RubinBrown data?	13	experience of being a firsthand participant in the study
14	A Yes.	14	itself?
15	Q What was the extent of that?	15	A Yes.
16	A Well, I was the timekeeper. I was also part	16	Q But you didn't ultimately have a hand in the
17	of the Delphi Group.	17	collection of the data after the fact – after the fact?
18	Q And do you have any history aside from your, I	18	Pardon me.
19	guess law degree or undergraduate degree, concerning	19	A I think the data was collected when we were
20	statistics or sociology?	20	the Delphi Group. They gave us the averages and the
21	A No.	21	numbers in the group and as the Delphi panel, we adjusted
22	Q Is it your understanding that the capacity in	22	those based upon our experience.
23	some of the hours per assigned task, if you will, were	23	Q That was after each round?
24	averages under the RubinBrown study?	24	A Yes. But I don't sit here and say that I
25	A It's my understanding they are all averages.	25	understand the statistics and the whole Delphi process. I
	Page 142		Page 144
1	Q So-	1	was just part of it.
2	A Are you talking about the categories like,	2	Q I see. Turning to the individual attorneys
3	murder, C, D?	3	who have left your office. Did you conduct exit interviews
4	Q Yes	4	for each one of them?
5	A Yes, those were all averages.	5	A Informally. Our HR division conducts the exit
6	Q And your contention earlier is that they may	6	interviews, so I try not to interfere with that process.
7	or may not have taken into account the differences of	7	Q The HR department for your district or for
8	experience of various attorneys?	8	your system at large? Or a different question is do you
9	A I don't know for sure how RubinBrown	9	have a HR, a local HR person within your district?
10	calculated, but it wouldn't be a very useful number if it	10	A We have two HR employees at least my
11	didn't say that you understood how to actually handle a	11	understanding, maybe three if you count Ms. Shipma, for the
12	case. Maybe not that you can handle every case, but that	12	entire MSPD. I don't have anybody local in my office.
13	you have some basic criminal experience. Like I don't	13	Q So the extent of your knowledge of why people
14	think that these numbers are like well, if you're any	14	were leaving was based on the informal conversations you
15	attorney, if you are a tax attorney these percentage	15	had with them prior to their departure?
16	applies to you because obviously it's going to take you a	16	A Well and after.
17	lot more time than it is someone like a public defender.	17	Q And after.
18	Q And this is this or these are your	18	A They are still around most of them. They are
19	assumptions sitting here looking at the numbers?	19	just prosecutors.
20	A No, not really. I mean, because the Delphi	20	Q So you still see them?
21	Group was both public defenders and criminal defense	21	A I go against them now. So I train them to
22	attorneys. It was not private attorneys or private	22	become prosecutors and hopefully they become a little more
23	civil attorneys or other government attorneys. So the	23	human in the process.
24	averages that they came up with were averages for	24	Q Turning to the waitlist: My understanding
25	experienced because they were all experienced criminal	25	from your testimony was that this was not something that
		1	

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#### Page 147 Page 145 1 came down from central office, rather it was something that 1 complaint, but they don't have the purse strings, 2 you had made a decision upon after speaking with the 2 so-to-speak. Q Turning to two exhibits. One is Petsch 5 and 3 attorneys in your office and your deputy director; is that 3 4 4 one is Plaintiff's Exhibit marked 54. accurate? 5 A Yes. My office -- our offices in Columbia had 5 A Got them nothing to do with my decision to waitlist. 6 Q Did you -- looking at Petsch 5 first. Did you 6 7 utilize this template when you drafted your writ or did you 7 Q And that had mixed results across the judges? 8 8 create it from scratch? A We did not -- I don't know that we had access 9 9 Q Within your area. Here is a question 10 concerning the letter that you -- or the e-mail that you 10 to this at the time. Greg Mermelstein prepared a lot of --11 wrote to upper management concerning your potential 11 I think this it was Greg Mermelstein -- prepared a lot of 12 departure from the Missouri State Public Defender System. 12 guidance material. Not necessarily writs, but I mean I 1.3 Would you say or how would you describe your relationship 13 think, like I said, I think he prepared Exhibit 54. He 14 14 prepared a power point that he provided after the with upper management? 15 15 A I think it's good. It was a little tumultuous management conference we had back in late September that 16 before I became district defender. When I became district 16 had a lot of the, you know, case law summarized and that 17 defender, I had to supervise two prior district defenders. 17 sort of thing. But we did not have a template that we 18 One that had been removed from the district defender 18 followed in our writ. We did it on our own. Q This was -- these documents to your 19 position. Well, both had been removed from their position 19 20 and I had to supervise them. So there was very much an 20 understanding were created after the Hinkebein decision and 21 anti-Columbia feel to the office. Since that time, I think 21 after, I guess, the meeting with the various district 22 they have been very helpful. Very supportive. Since I 22 defenders and upper management? 2.3 23 A I'm sure that this Exhibit 5 was created have started waitlisting and I have been harassing them on 24 24 a regular basis for resources, I have become much more after. I don't know when Greg prepared the rest of this. 25 25 familiar with them. I get phone calls more often for It just -- he brought it to our attention at the management Page 146 Page 148 meeting. You know, I think we have a database that he puts 1 2 2 Q Would you say that you are or have been 100 motions on and these were all added at some point. I don't 3 percent satisfied with the support from upper management in 3 know when. 4 terms of addressing this workload or caseload alleged 4 Q Throughout your testimony, if I understood you 5 5 crisis? correctly, a reason that you or your office have been 6 A No, it's not 100 percent. 6 unable to do various tasks is because you lack resources Q In what ways do you think they have come up 7 and the time to accomplish those tasks; is that a fair 8 8 assessment? short, if you will? A Well, I have sent a lot of conflicts to them 9 9 A Yes 1.0 and they have not resolved them. I need more resources, 1.0 Q What tasks, if any, have you been able to 11 they have not provided them. They may not have them or 11 complete to a reasonable degree, whether it was before or 12 have the resources, but that's not really my concern. I 12 after the waitlist was instituted? 13 13 don't really care. I just want the resources. I feel that A Nothing as it related to the clients. We get 14 Rolla and my office has been left to fend for ourselves in 14 our time sheets turned in, expense reports; administrative 15 some instances. Especially when I see that, you know, in 15 things. I would say that nothing that matters. 16 16 the Kansas City office that Rick Petsch had Greg Q And I hate to toss a potential hypo at you. 17 Mermelstein help her on a writ. So that bothers me because 17 This isn't law school. But let's say you only had two 18 a writ is very time consuming process. Now to be fair, I 18 cases and one case was coming up for trial, would your 19 didn't ask for help, but nevertheless. So, but I will say 19 preparation for that one case going to trial hinder your 20 this every time I have asked for assistance or I have 20 representation of that other case, hypothetically speaking? 21 reached out to them, they have gotten back to me. They 21 A Well, now you got me thinking like a law 22 have responded. It's not always a response I like, but 2.2 student. The answer is no. I mean, does it have the 23 they are available. And I don't really have any major 23 potential, yes. If one was set for trial on Monday and one 24 24 complaints. I think based in reality, like I said, I want was set for trial on Tuesday obviously the one on Monday is

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going to affect the one on Tuesday. But this isn't -- what

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more resources. I need more resources. That's my common

#### Page 149 Page 151 1 we are talking about is not something where we are saying 1 very strong against them. The other may be more iffy or --2 well, yeah, theoretically you could spend, you know, 100 2 you know, there is so many different permutations that you 3 hours on every case. You know, you could turn over every 3 can think of that I really can't give you an answer on 4 that. I don't know how much time an A felony is going to stone. I mean, you really got to look to the rule of what 4 5 is being diligent? What is being competent? What is 5 take until you finish the case. communication? Those are the things you have to look at 6 6 Q Sure. Have you ever been judicially 7 7 and are we able to do that with our current caseload and determined to have provided ineffective assistance of 8 the answer is no. 8 counsel? 9 9 Q So your understanding and response to the A No. 10 question is not in a two case situation? 10 Q Has an attorney that you have supervised been 11 A Right. 11 judicially determined to provide ineffective assistance of 12 Q Not currently at the level that you are 12 counsel? 13 representing cases, which I believe you said you have 13 A Not since I have been supervising. average about 75 cases for the attorneys that you're 14 14 Q Almost there. So you started off in 15 15 supervising right now? responding to the Hinkebein decision with various letters 16 16 A I would say probably somewhere around there, and reaching out to the various judges that you work with 17 17 in your district. You also sought a writ, which was denied yeah. 18 Q So it's not two. It's also not 75 -- or I 18 by the Southern District Court of Appeals or are you in the 19 mean, I'm sorry, two would be fine, 75 is not fine? 19 **Eastern District?** 20 A Yes. And of course it's not as simple as 20 A Southern. 21 saying a number because the reality is, you know, maybe it 21 Q Southern. And that was also denied by the 22 would be okay if it were 75 misdemeanors, maybe. You know, 22 Supreme Court of Missouri; is that correct? 2.3 but our caseload is not predominately misdemeanors. It is 23 A That's correct. 24 predominantly felonies. And a serious felony -- maybe two 24 Q And then you decided to file two chapter 25 capital cases would be too much. I don't know. I don't do 25 600.063 motions? Page 150 Page 152 1 A I filed -- well first what I did after the 1 capital cases. But you can't -- it's hard to say what the 2 2 right number would be because it varies depending the type writ was denied by the Supreme Court, I filed -- I don't 3 of case, their experience level. There are so many factors 3 know what you call it, but I call it a notice of 600.062 to 4 that go in. That's why I don't use -- when I talk to my 4 the judge saying my whole office is overworked. I can't do 5 attorneys, I don't say you're over 50 cases, you're 5 600.063, so I'm going to waitlist basically. Then I had a 6 overworked. I would say something along the lines like, 6 conversation with the presiding judge of the 26th Circuit, 7 you know, your caseload is at 50. Do you feel that you can 7 John Beger and he said look, if you want any relief at all, 8 8 handle additional cases, if so let me know. And then the you've got to do 600.063 because that's the only way I can other thing I would look at is, okay, well they are 50 consider your waitlist. So based on that conversation, I 9 9 1.0 10 went ahead that same day I filed a .063 in each circuit. misdemeanors. They can handle another ten. Or whatever. Q I just want to be clear that it was in the 11 I'm just throwing out numbers. But if it's 50 A, B 11 12 12 42nd Circuit that relief was granted? felonies, you know, that's a big caseload in my opinion and 13 13 those cases where you're looking at up to 15 years or life. 14 Those people deserve -- they don't deserve better 14 Q And in the 25th Circuit, it's pending for 15 representation, but they take more time. 15 Wednesday? 16 16 A Yes Q Even with them -- would you agree that even 17 with then those higher felonies, if you will, so let's say 17 MR. RAMSEY: No further questions. 18 a Class A, that there are different time requirements 18 MS. SHIPMA: I just have one -- well, one 19 depending on the particulars of that particular case? 19 topic. 20 A Each case is unique, so I can't tell you that 20 QUESTIONS BY MS. SHIPMA: 21 if I got one indictment on a Class A felony and another 21 Q I think that I heard you say earlier that if 2.2 2.2 you have a case where client has a 120, did you say that indictment on a Class A felony, they are not -- I'm not 23 23 saying that's ten hours on each one or whatever. One you close the file? So the system shows it closed but you 24 24 schedule -- you're nodding your head. So do you close the client may say I want to plead. Let's try to get this done

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case file; is that correct?

as quickly as possible. I'm guilty and the evidence is

#### Page 153 Page 155 1 A Yes. 1 to mark it Plaintiff's 60. Do you recognize this document? 2 Q But you schedule the hearing date on the 2 A I do. 3 calendar? 3 Q What is it? 4 A Yes. 4 A It is the workbook that we provide to new 5 Q Then if it needs to go to hearing, you reopen 5 6 the case; is that correct? 6 Q Is that the document you're referring to 7 7 A I don't know that we reopen it. I mean, it during State's examination? 8 would not be -- you would not see an additional case in our 8 9 database. Like it would not be like okay, now we have a 9 Q You can put that aside. I was just making 10 new case number. The file would stay closed. We would 10 sure I understood what was going on. You mentioned that 11 just take that closed file with us to court and say hi, 11 you were a member of the Delphi Group. Could you explain 12 Judge, I'm here representing so and so. 12 what that was and what your role was? 13 Q So those 120 cases aren't showing out there as 13 A So the way I understood the process of the 14 open files on your system for that period of four months 14 whole RubinBrown study was that first they did a 15 that the client is in treatment? 15 timekeeping -- well, first they had to identify categories 16 A That's correct 16 to keep track of time. Once they identified those 17 MS. SHIPMA: Nothing further. 17 categories, they then asked the attorneys in the system to 18 MR. SHAHABIAN: I just have a few follow-up 18 keep track of their time. I wasn't part of any of that. I 19 questions. I will try not to be too much longer. 19 just kept track of my time. Once they had enough time or 20 QUESTIONS BY MR. SHAHABIAN: 20 they had the time that they needed to kind of reflect what Q You mentioned in response to questions from 2.1 21 we were spending our time on, they brought together a 22 the State that you thought the waitlist would fade away. 22 group -- and I don't remember how many of us there were, 23 What did you mean by that? 23 maybe 30, but it was half public defenders, half private 24 A You know, we are trying to be optimistic and 24 attorneys and I don't know how they selected them, but 25 hope that something changes and that the clients we 25 anyway. They were all experienced attorneys. In fact, I Page 154 Page 156 1 was probably one of the less experienced in the panel and I 1 represent get the representation they deserve. So you do 2 2 things to facilitate that process, like waitlisting. But had been around for maybe five years. We all came together 3 as you progress and as the courts deny your relief and as 3 several times, spent the day going through the averages of 4 you fail to get any relief from upper management and as the the times that they've collected, including the outliers. 5 court slowly chip away at what you have done by appointing 5 They asked us in the group, they said, "Do you think that 6 you and as of today appointing individual attorneys in 6 the average is right or do you think it's low or do you 7 violation of the Supreme Court -- Missouri Supreme Court 7 think it's high? How should we adjust it? So we would 8 8 precedent; you see it fading. You know, what's a waitlist adjust it however the group believed it should go up or 9 if it doesn't really matter if the judge is just going to 9 down. And then if I remember correctly, we would go back 10 appoint you anyway. You're just wasting time on a 10 and they would send another survey out and say like here is 11 waitlist. So that's what I meant by fading is that the 11 the new high; here is the new low and that sort of thing. 12 12 things that we are doing to show or to try to reduce our Anyway, after we did that several times, that came up with 13 13 workload so that we can be ethical; nobody seems to care -- that's how they came up the number to reflect the amount 14 about. They don't really care that we are saying that we 14 of time on average that an attorney should expect to spend 15 are unable to provide ethical representation. Probably 15 on those case types. 16 more importantly, they don't really care whether or not a 16 Q And by -- when you refer to experienced 17 defendant receives representation at all. They just know 17 private attorneys, were those attorneys experienced in 18 that they have to have an attorney sitting there next to 18 criminal cases? 19 him to process him or her. So that's what I mean by fading 19 A Yes. Exclusively. 20 is that at the end of the day, I think Hinkebein should 20 Q Exclusively in criminal cases?

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A And they may have done other -- they may have

Q And when you were responding to questions from

had other practice, but they were brought in because they

the State on hypothetical, you mentioned that you don't

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have been a wake-up call to everyone that something needed

to hand you a document. I'm just curious if this is the

workbook you're referring to. I'll ask the court reporter

Q You mentioned an attorney workbook. I'm going

to change, but it didn't wake anybody up.

were criminal defense attornevs.

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# Page 157

just look at the number of cases that an attorney has because the complexity of the case, such as whether it's a misdemeanor or an A, B felony affects the impact that that case has on an attorney's workload. Is your understanding that the metrics the RubinBrown study was attempting to establish to adjust for differences in the complexity of cases?

A Yes. They were meant to be averages taking into consideration some cases are going to take a lot of time and some cases aren't going to take as much time. So you try to come up with some number that reflects how much time, on average, you would spend on a particular case.

Q And when you say a particular case, you mean a particular kind of case, like an A, B felony?

A Yes. Based on the case types within the RubinBrown.

Q Do you remember what those case types were roughly?

A Murder, sex cases, C -- or A, B felonies, C,D felonies, misdemeanors, probation violations, appeals, and I think special sex cases like -- I can't.

Q That's fine.

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A Yes, special sex cases, the civil ones.

Q If you could turn back to Plaintiff's 57.

That's the e-mail you sent to upper management. You were

#### Page 159

but we don't -- we didn't have -- we don't have the applicants.

Q So you wouldn't be able to fill that attorney spot because you don't have qualified applicants for it?

A Right.

Q What in your opinion would be ways to get more qualified applications?

A Well, I can think about what keeps people around. That's -- people generally don't become public defenders to get rich. They become public defenders because they want to make a difference and they want to help the least fortunate in society; those charged with crimes. When they are not able to do that and it's quite apparent that we are not able to do that, it's just -- you are not going to attract those people. I don't know where they go, but they go somewhere else. A lot of -- they go to the prosecutor's office. I have several friends that were public defenders that are now at the Attorney General's office. They don't stick around and they don't apply. In my area, you know, obviously money is an issue; \$39,000.00 is a low -- you're not going to attract very many people when you're only making \$39,000.00 a year and you're expected to work upwards of 60 hours a week or more. That's outrageous. You're -- I don't know if -- you're barely making \$15.00 an hour. People make more than that

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discussing in the State's examination your request to upper management and responses from them and your relationship with them. If you would look at the first page of Exhibit 57. Do you see where Ellen Blau says, "I'm including Michael, Joel, Leon, Greg, and Jackle in your e-mall." She also says, "I will give you a call on Monday." Do you see where it says that?

A Yes, I do.

Q Did you speak with Ellen after sending her this e-mail?

A I'm sure I did.

Q Do you recall what if anything upper management told you in response to this e-mail?

A I know I have had several conversations with Ellen and Michael kind of related to this. They are, you know, they are concerned. They are supportive. They always let me know they'll do whatever they can for me. Obviously, the resource issue is really what this boils down to and that there is just not the resources available. In fact, Michael has even indicated to me in conversations, you know, when I say look I need more attorneys. He has indicated, he's like well, what if I gave you another spot. Could you fill it? Implying that he might give me another spot and the answer is no. I had to tell him no and I

hated doing it because I would love another attorney spot,

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don't weigh on their mind all night long. That they can't sleep at night because they feel bad that their client is sitting in jail and they could have done more if they had only worked longer. So pay is a factor. The hours is a big factor. The lack of respect; nobody wants to be a public defender. It's not like it's a prestigious position. You know, if you want to be a judge some day, you're not going to be a public defender; you're going to be a prosecutor. All of the judges in my neck of the woods were prosecutors. They weren't public defenders. So there is a prestige issue. You know, some people overcome that. I don't necessarily care but for a lot of young people, you know it's difficult. There is not just a lot of pros to being a public defender. If you don't have the drive, you're not going to be able to do it. Even if you have the drive, we will stamp it out of you pretty quickly when you realize you can't do the work that you want to do. MR. SHAHABIAN: I have no further questions.

working at restaurants and, you know, doing tasks that

MR. SHAHABIAN: I have no further questions.
THE VIDEOGRAPHER: This concludes the

videotaped deposition of Matthew Crowell at 5:53 p.m. We are off the record.

(Deposition concluded at 5:53 p.m.)

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1	CERTIFICATE OF REPORTER	
2	STATE OF MISSOURI )	
	) ss.	
3	COUNTY OF GREENE )	
4	I, Jenna Petree, do hereby certify that the	
5	witness whose testimony appears in the foregoing deposition	
6	was taken by me to the best of my ability and thereafter	
7	reduced to typewriting under my direction; that I am	
8	neither counsel for, related to, nor employed by any of the	
9	parties to the action in which this deposition was taken,	
10	and further that I am not a relative or employee of any	
11	attorney or counsel employed by the parties thereto, nor	
12	financially or otherwise interested in the outcome of the	
13	action.	
14 15		
16	Court Reporter	
17	Court Neporter	
18		
19		
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21		
22		
23		
24		
25		

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